



Training Module on the Protection of Tangible and Intangible Cultural Heritage during Emergency

8 - 26 November 2021



ProCULTHER

PROTECTING CULTURAL HERITAGE
FROM THE CONSEQUENCES OF DISASTERS

QUESTIONNAIRE FEEDBACK

15 COUNTRIES AND 2 1100 REPRESENTED

8 - 9 - 17- 22- 23 - 26 NOVEMBER

❖ BULGARIA

❖ CROATIA

❖ FRANCE

❖ GERMANY

❖ GREECE

❖ ITALY

❖ LATVIA

❖ LUXEMBOURG

❖ MONTENEGRO

❖ POLAND

❖ PORTUGAL

❖ ROMANIA

❖ SLOVENIA

❖ SPAIN

❖ TURKEY

+

❖ DG ECHO

❖ ICCROM

+

❖ UNESCO

❖ 8 NOVEMBER 48
PARTICIPANTS

❖ 9 NOVEMBER 49
PARTICIPANTS

❖ 17 NOVEMBER 42
PARTICIPANTS

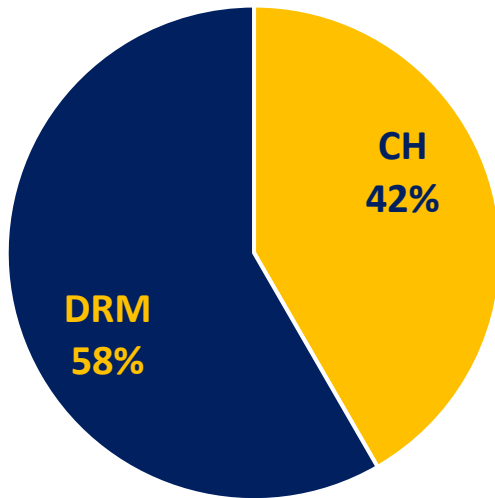
❖ 22 NOVEMBER 42
PARTICIPANTS

❖ 23 NOVEMBER 44
PARTICIPANTS

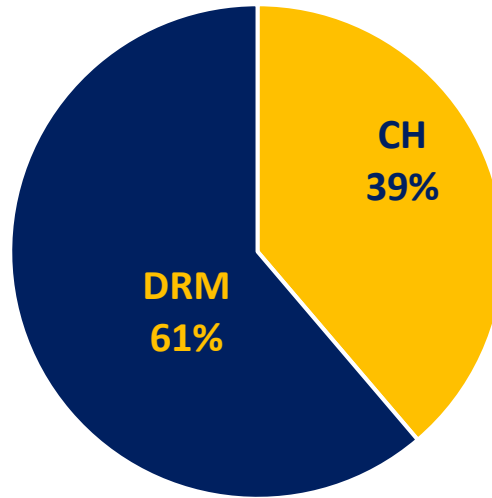
❖ 26 NOVEMBER 39
PARTICIPANTS

SECTOR OF PROVENIENCE TRAINEES 8-9-17 NOVEMBER

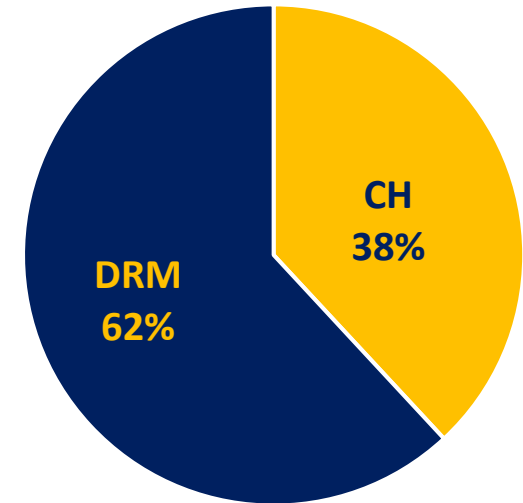
8 NOVEMBER



9 NOVEMBER



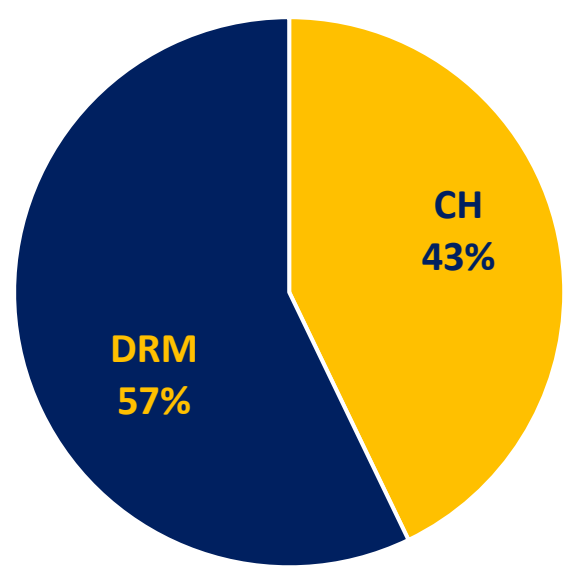
17 NOVEMBER



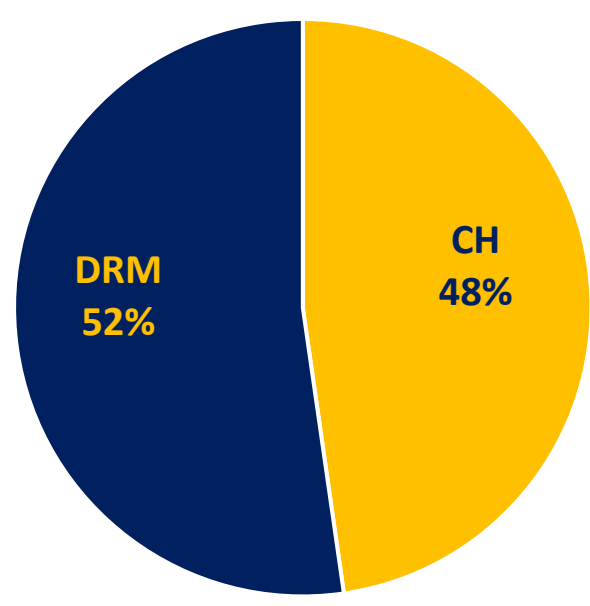
SECTOR OF PROVENIENCE

TRAINEES 22- 23 -26 NOVEMBER

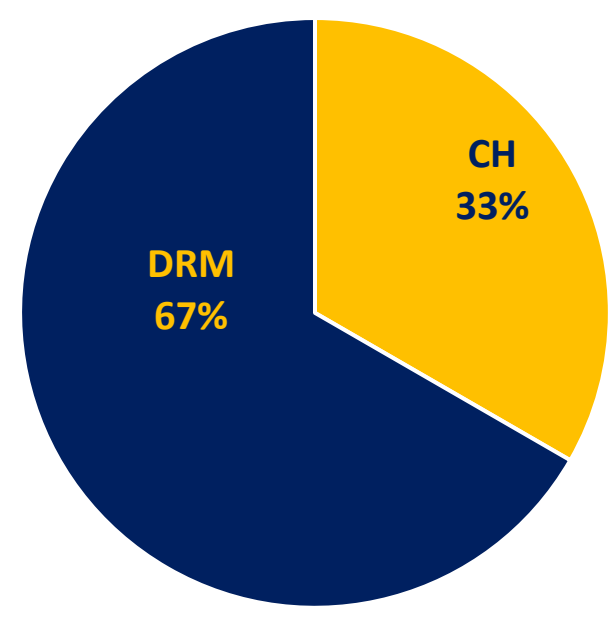
22 November



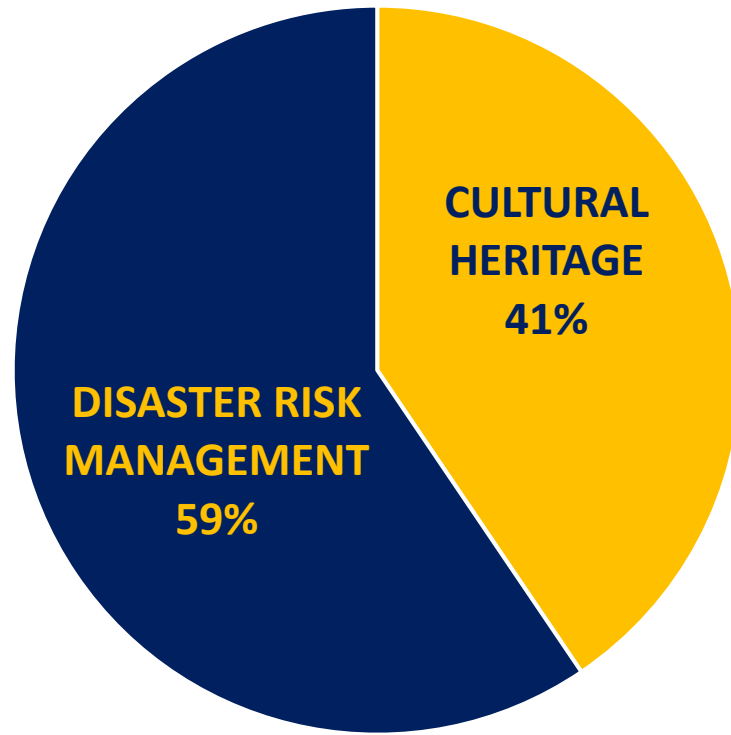
23 November



26 November

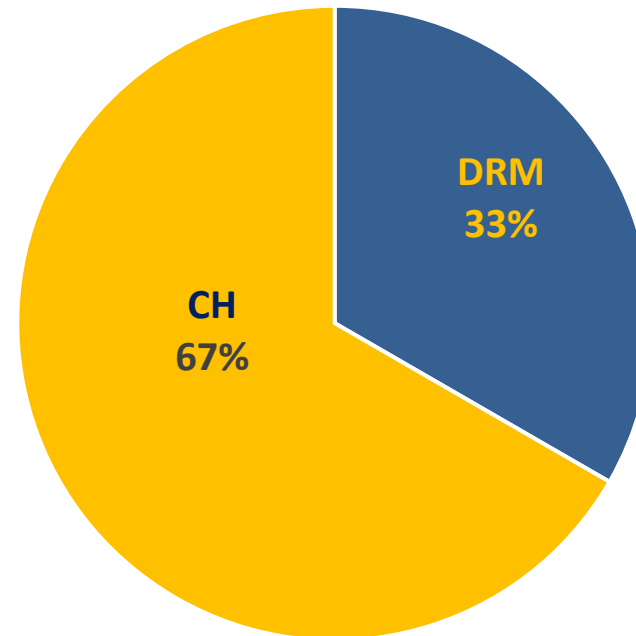


TRAINEES PROVENIENCE – AN AVERAGE

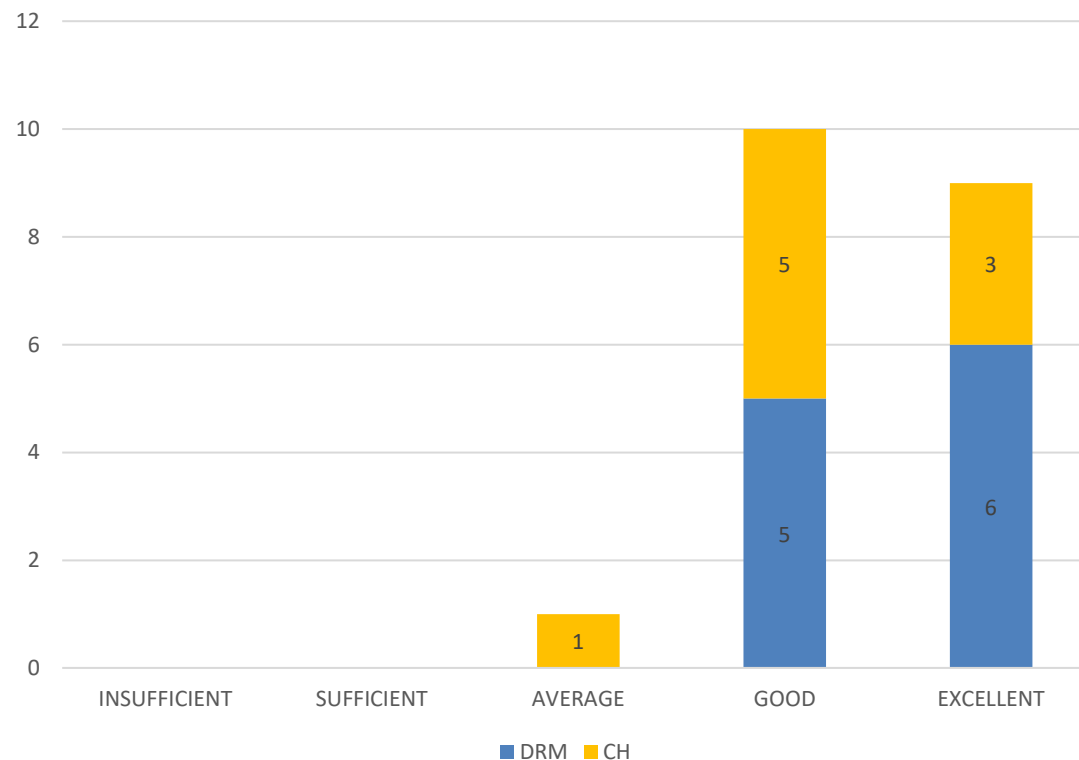


QUESTIONNAIRE PARTICIPANTS

8 NOVEMBER



OVERALL EVALUATION 8 NOVEMBER



**What is your overall assessment
of this training day?
(1 = insufficient - 5 = excellent)**

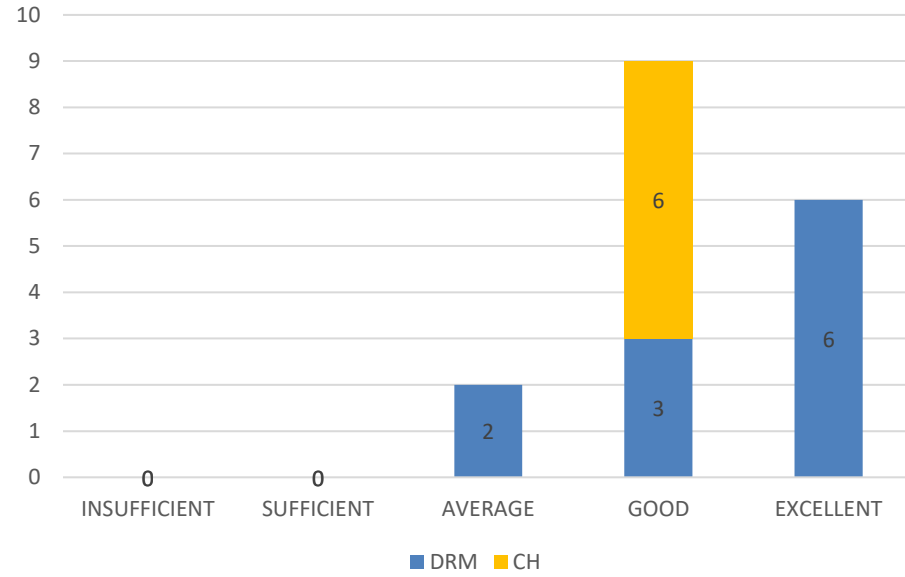
5% rated “AVERAGE”

48% rated “GOOD”

47% rated “EXCELLENT”

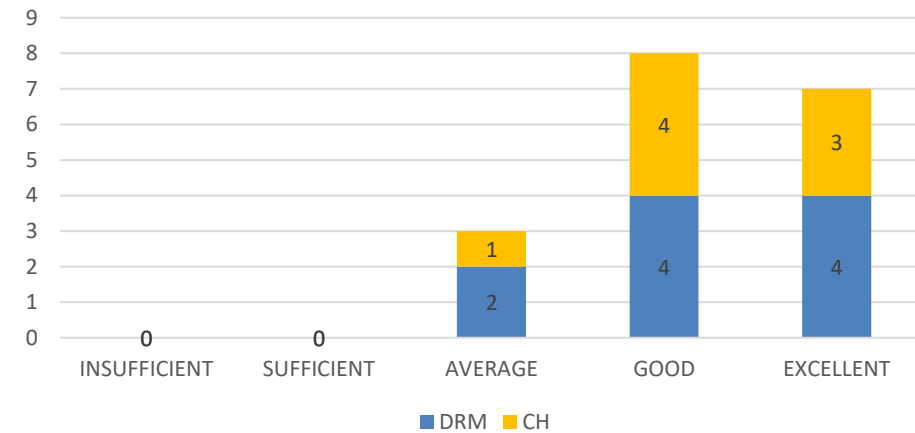
EVALUATION SESSION

DISASTER RISK MANAGEMENT FOCUS ON CH



12% rated “AVERAGE”
53% rated “GOOD”
35% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



17% rated “AVERAGE”
45% rated “GOOD”
38% rated “EXCELLENT”

DRM SECTOR

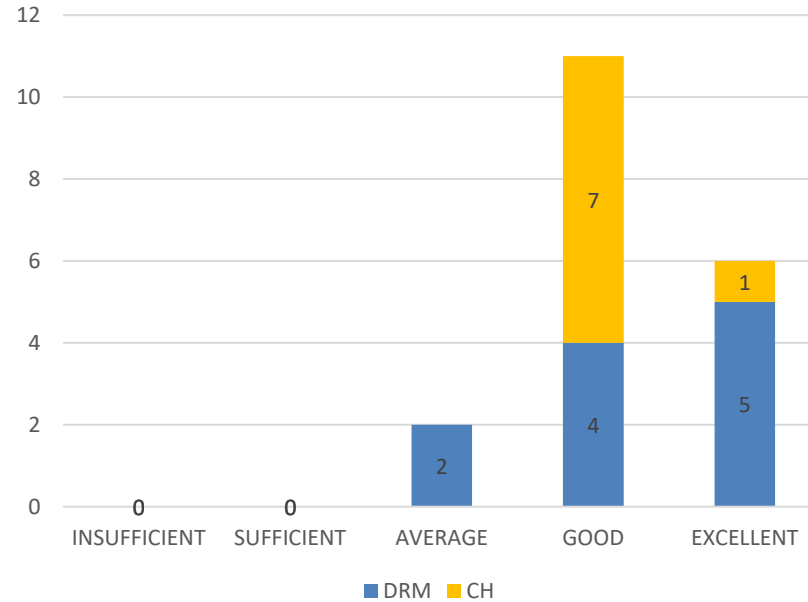
- How to make disaster risk managers and cultural experts better communicate with each other
- Involvement of more cultural stakeholders

CH SECTOR

- It would probably be useful to elaborate, based on examples on the type and frequency of disasters, as well as on the risk management cycle
- The Sendai Framework for DRR
- Coordination with the civil protection teams of the historical heritage management units

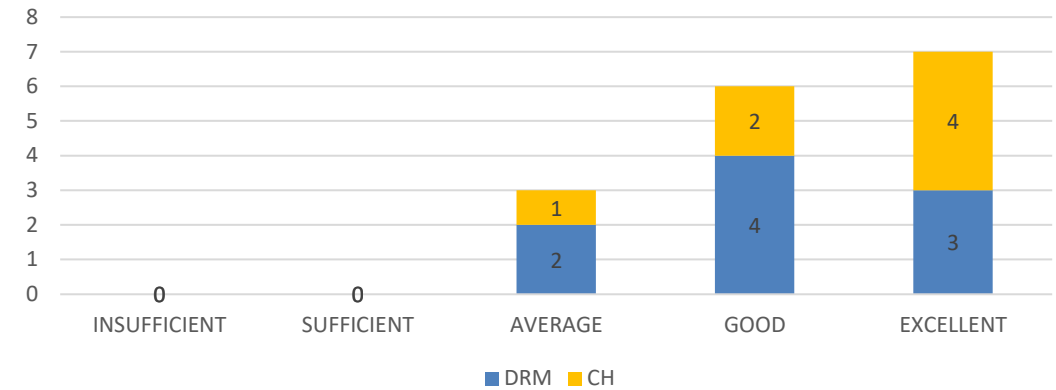
EVALUATION SESSION

CH SAFEGUARD - EUROPEAN PERSPECTIVE



10% rated “AVERAGE”
58% rated “GOOD”
32% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



19% rated “AVERAGE”
38% rated “GOOD”
43% rated “EXCELLENT”

DRM SECTOR

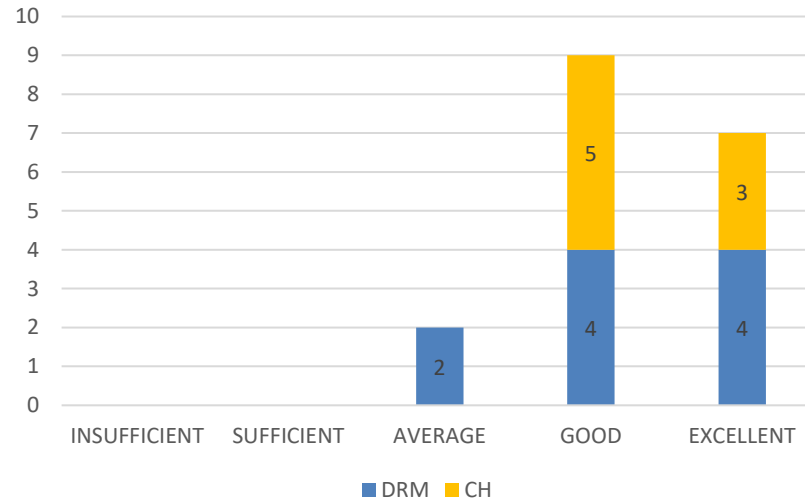
- How to standardize the operational procedures in all Member States

CH SECTOR

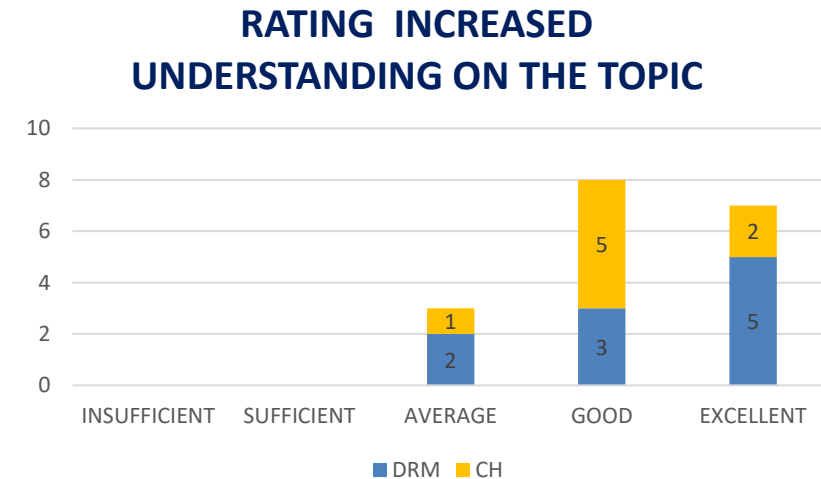
- More about different approaches in different European countries.
- Coordination with the civil protection teams of the historical heritage management units

EVALUATION SESSION

INTERNATIONAL FRAMEWORKS FOR CH



11% rated “AVERAGE”
50% rated “GOOD”
39% rated “EXCELLENT”



17% rated “AVERAGE”
44% rated “GOOD”
39% rated “EXCELLENT”

FEEDBACK

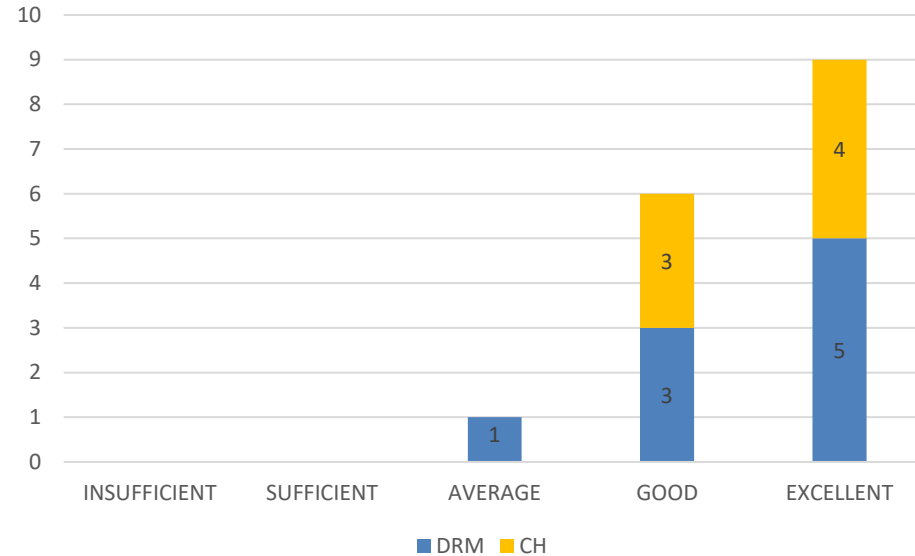
CH SECTOR

- **Maybe a word about Interpol and all the issues connected with the trafficking of CH? or we are not supposed to work on this during such interventions?**



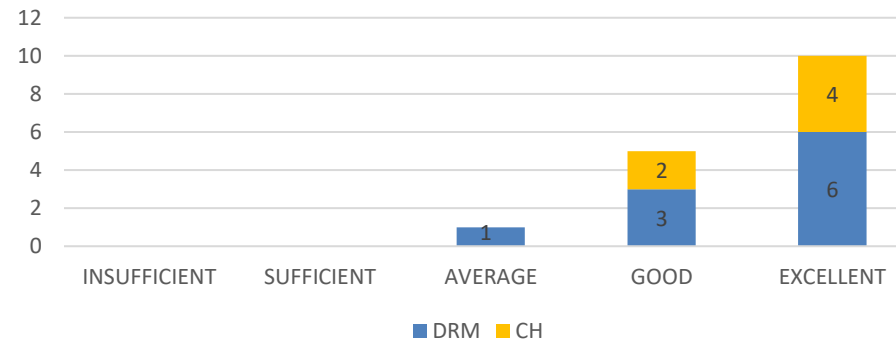
EVALUATION SESSION

UNION CIVIL PROTECTION MECHANISM



6% rated “AVERAGE”
38% rated “GOOD”
56% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



6% rated “AVERAGE”
44% rated “GOOD”
39% rated “EXCELLENT”

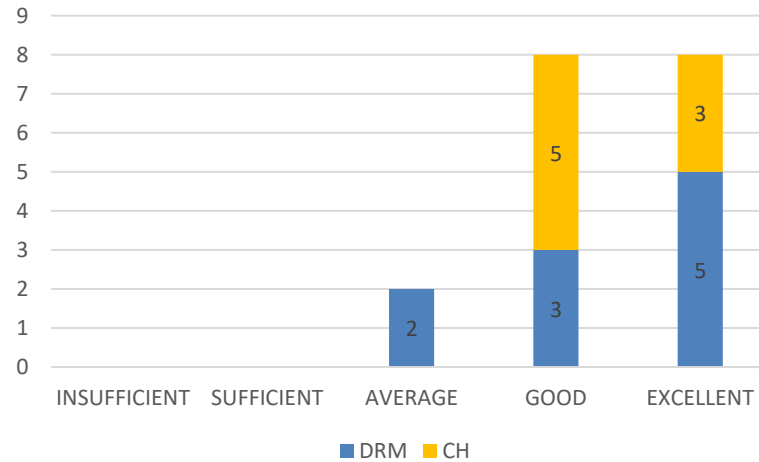
DRM SECTOR

- How to build up a "cultural safeguarding" module or team under the UCPM

CH SECTOR

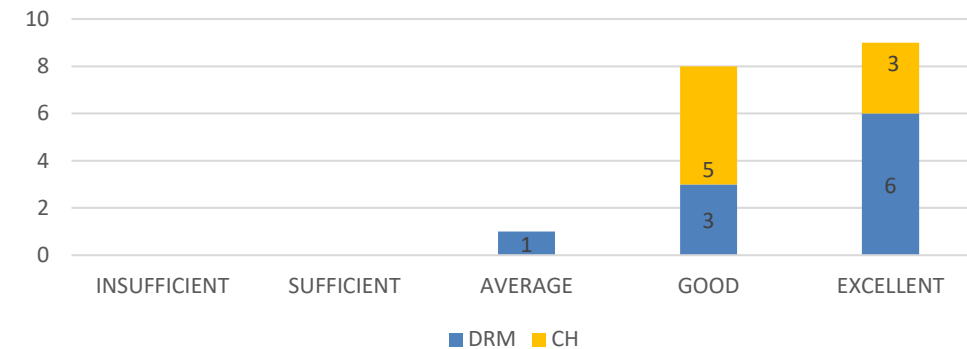
- More about how it has been used for CH protection
- Copernicus
- Coordination with the civil protection teams of the historical heritage management units

EVALUATION SESSION INTERNATIONAL PARTNERS



11% rated “AVERAGE”
44,5 % rated “GOOD”
44,5% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



5,5% rated “AVERAGE”
44,5 % rated “GOOD”
50 % rated “EXCELLENT”

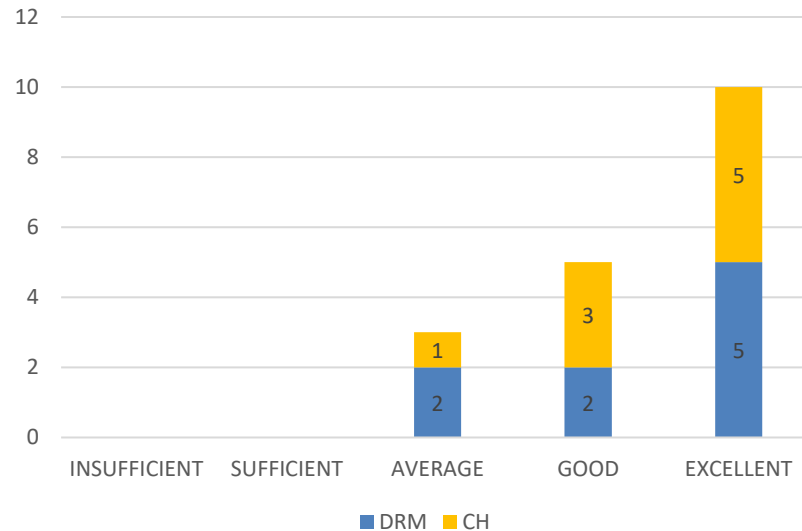
DRM SECTOR

- Improve understanding of the various tasks for all partners and actors involved

CH SECTOR

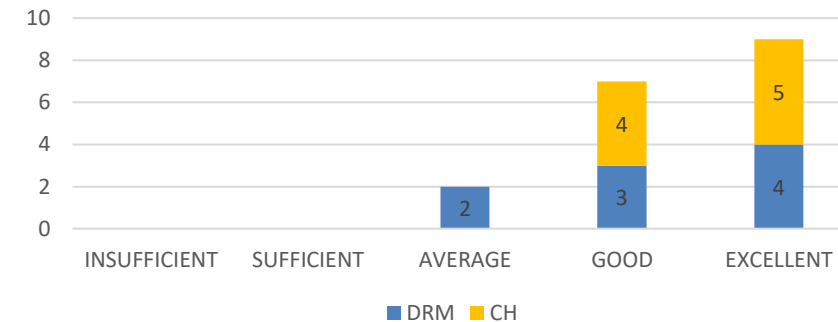
- More about how it has been used for CH protection
- Copernicus
- Coordination with the civil protection teams of the historical heritage management units

EVALUATION SESSION INTERNATIONAL COORDINATION



17% rated “AVERAGE”
27% rated “GOOD”
56% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



11 % rated “AVERAGE”
39 % rated “GOOD”
50 % rated “EXCELLENT”

DRM SECTOR

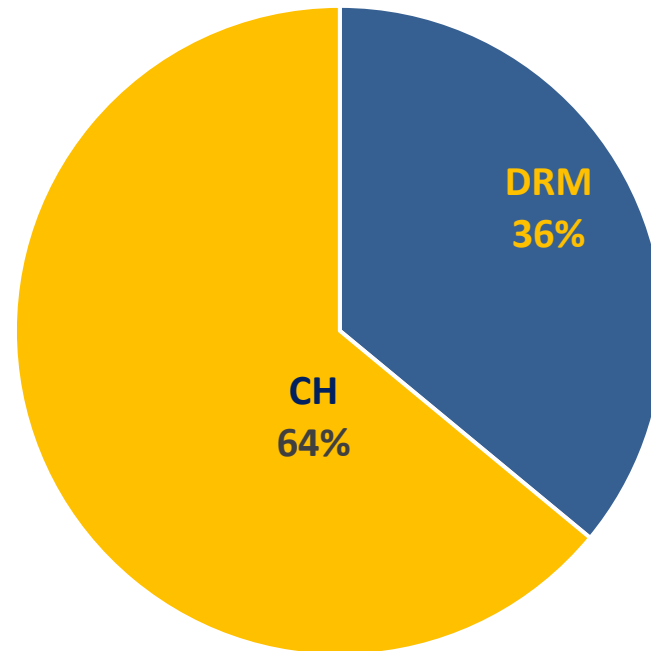
- More details needed on the Command-and-control chain

CH SECTOR

- Needed examples related to cultural heritage

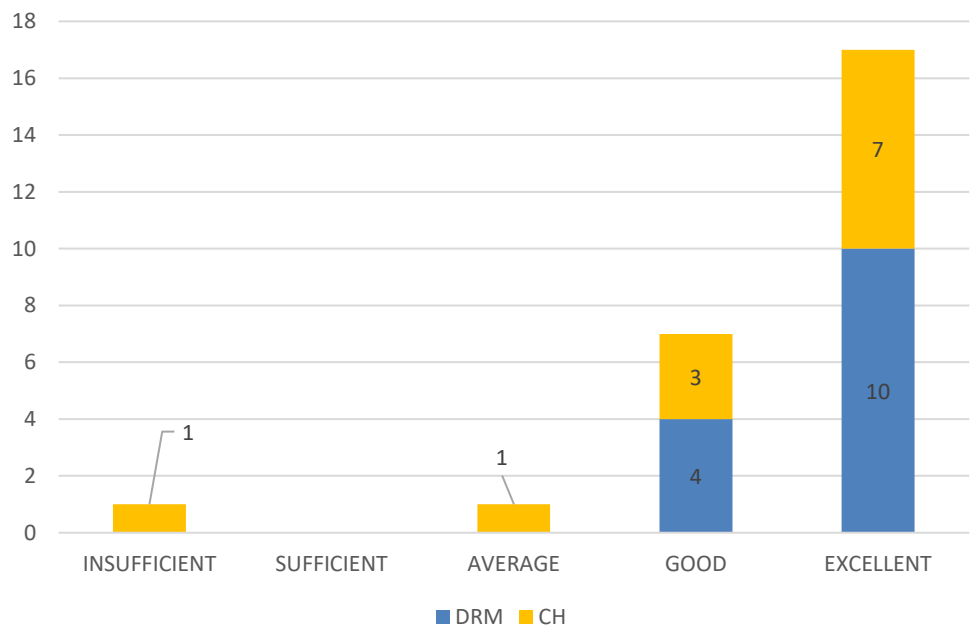
QUESTIONNAIRE PARTICIPANTS

9 NOVEMBER



OVERALL EVALUATION 9 NOVEMBER

FIRST PART: PHASES OF PRACTICAL ACTIVATION (1 = insufficient - 5 = excellent)



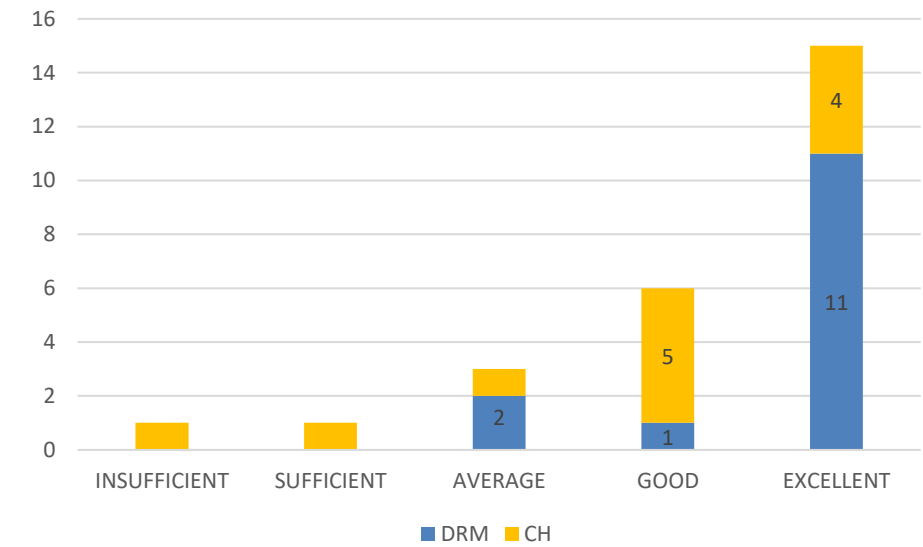
4% rated "INSUFFICIENT"

4% rated "AVERAGE"

27% rated "GOOD"

65% rated "EXCELLENT"

SECOND PART: TYPES OF MISSION (1 = insufficient - 5 = excellent)



4% rated "INSUFFICIENT"

4% rated "SUFFICIENT"

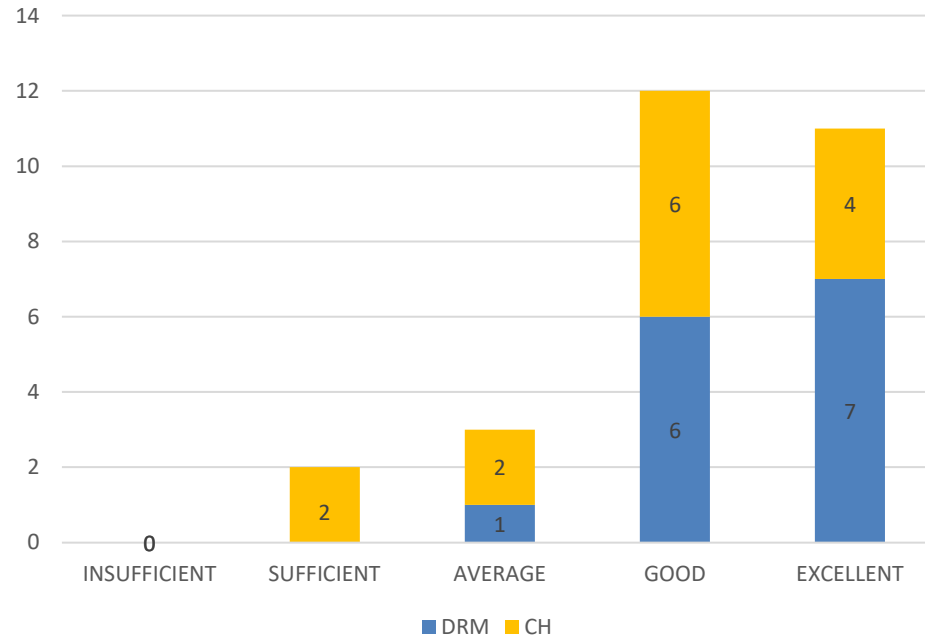
11% rated "AVERAGE"

23% rated "GOOD"

58% rated "EXCELLENT"

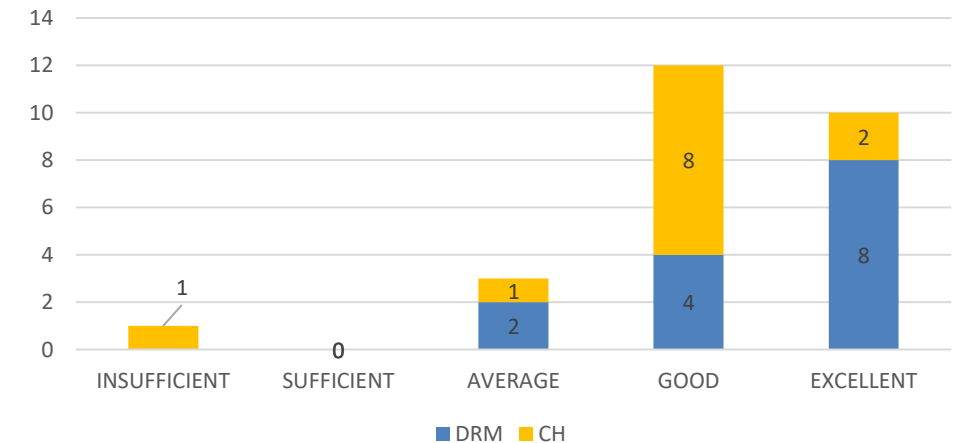
EVALUATION SESSION

INTERNATIONAL DEPLOYMENT INSIDE & OUTSIDE EUROPE



7% rated "SUFFICIENT"
11% rated "AVERAGE"
43% rated "GOOD"
39% rated "EXCELLENT"

RATING INCREASED UNDERSTANDING ON THE TOPIC



4 % rated "INSUFFICIENT"
12 % rated "AVERAGE"
46 % rated "GOOD"
38% rated "EXCELLENT"

FEEDBACK



Funded by
European Union
Civil Protection



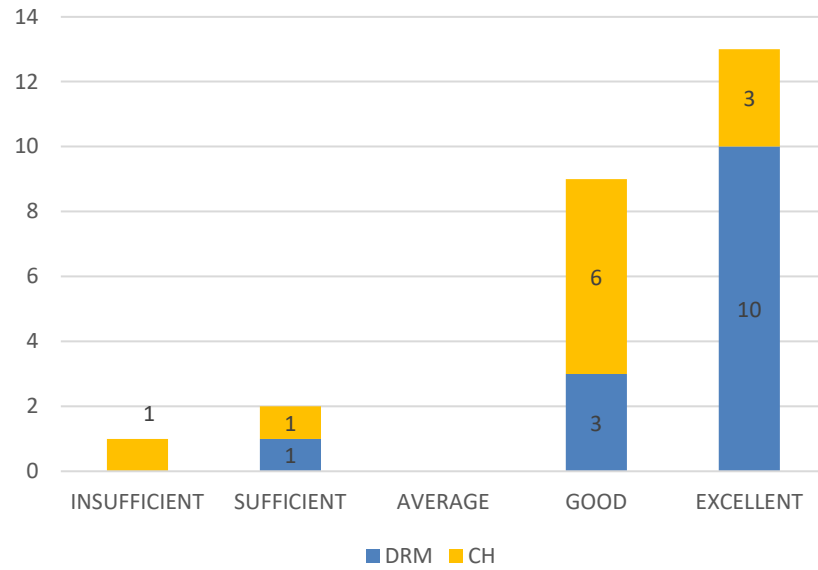
European Civil Protection

DRM SECTOR

- Highlight the main differences in S&S requirements in these two types of deployments.
- More example of missions needed



EVALUATION SESSION PERSONAL & TEAM PREPARATION



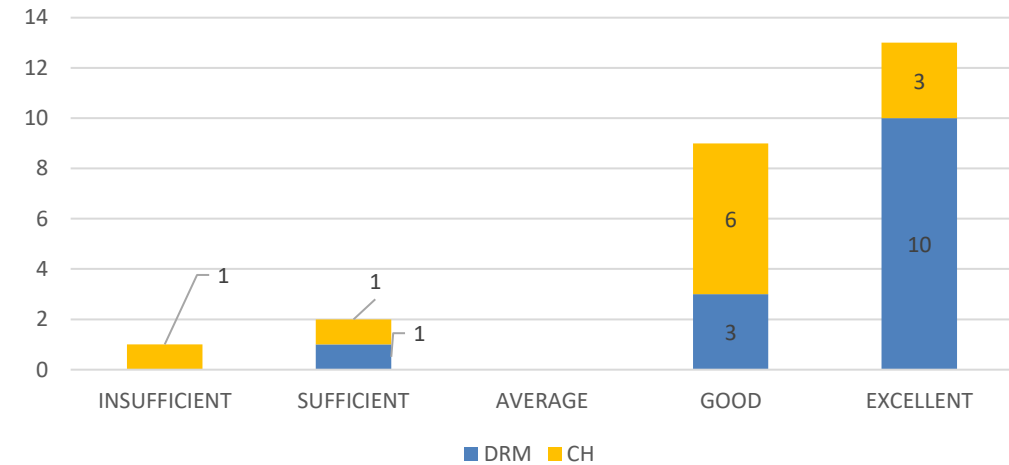
4% rated “INSUFFICIENT”

8 % rated “SUFFICIENT”

36% rated “GOOD”

52% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



4 % rated “INSUFFICIENT”

8 % rated “SUFFICIENT”

36% rated “GOOD”

52% rated “EXCELLENT”

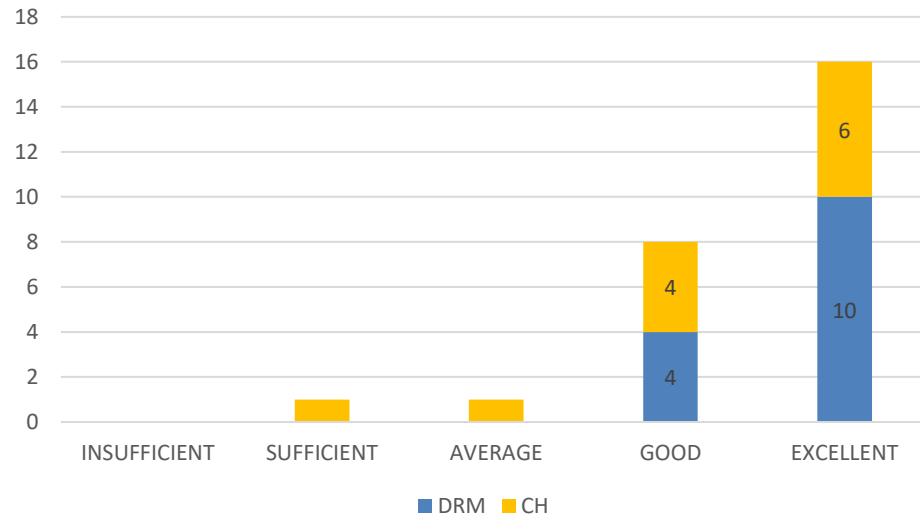
DRM SECTOR

- More practical information needed
- It would be of great interest to have some examples of HNS and a SWOT analysis of them

CH SECTOR

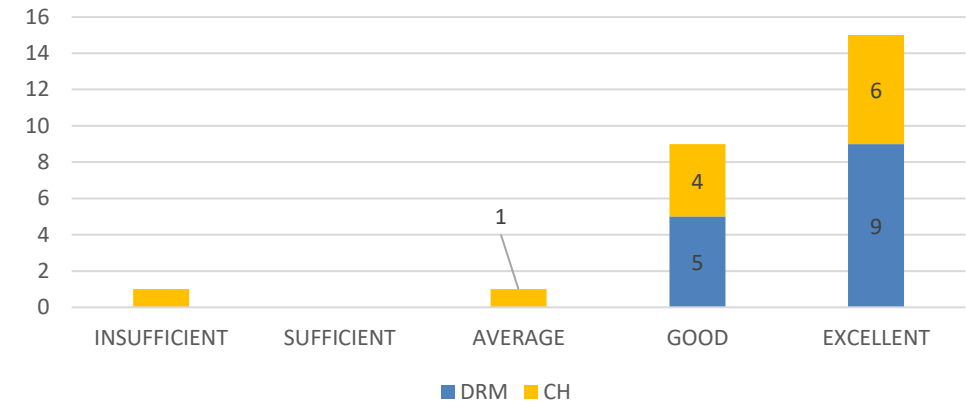
- Prevention, Training of experts (?)

EVALUATION SESSION SAFETY & SECURITY



4% rated “SUFFICIENT”
4% rated “AVERAGE”
31 % rated “GOOD”
61% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



4% rated “INSUFFICIENT”
4% rated “AVERAGE”
35 % rated “GOOD”
57% rated “EXCELLENT”

DRM SECTOR

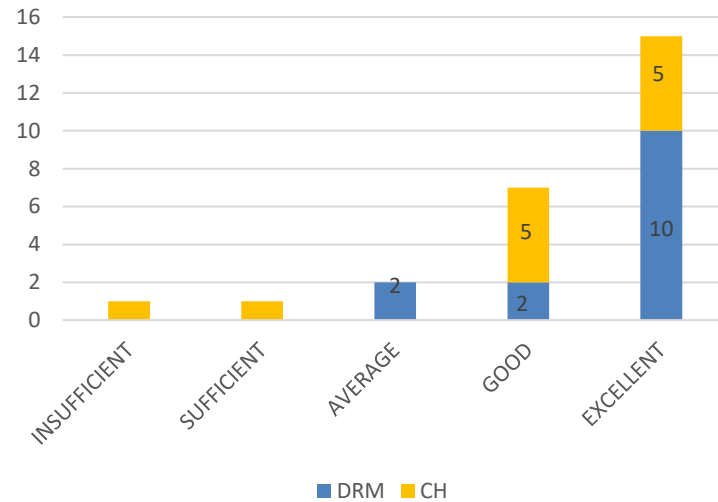
- More practical information needed
- It would be of great interest to have some examples of HNS and a SWOT analysis of them

CH SECTOR

- Need for a glossary with the main terms used
- Work during armed conflicts?
- There was no mention about incidents, and there were incidents in the past

EVALUATION SESSION

INTRODUCTION TO TYPES OF MISSION



4% rated “INSUFFICIENT”

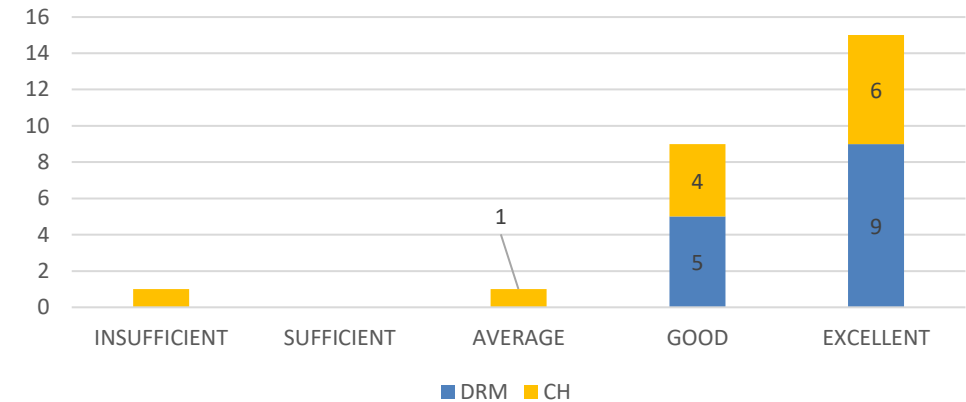
4% rated “SUFFICIENT”

8% rated “AVERAGE”

27 % rated “GOOD”

57% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



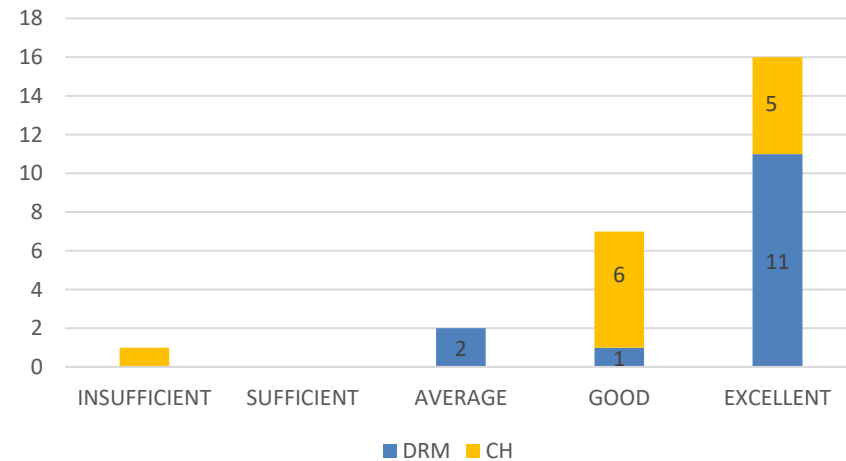
4% rated “INSUFFICIENT”

4% rated “AVERAGE”

35 % rated “GOOD”

57% rated “EXCELLENT”

EVALUATION SESSION ASSESSMENT METHODOLOGIES

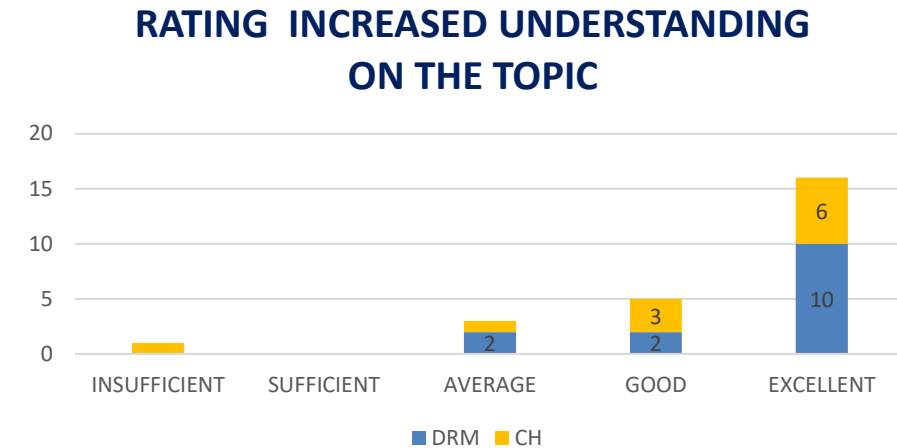


4% rated “INSUFFICIENT”

8% rated “AVERAGE”

27 % rated “GOOD”

61% rated “EXCELLENT”



4% rated “INSUFFICIENT”

12% rated “AVERAGE”

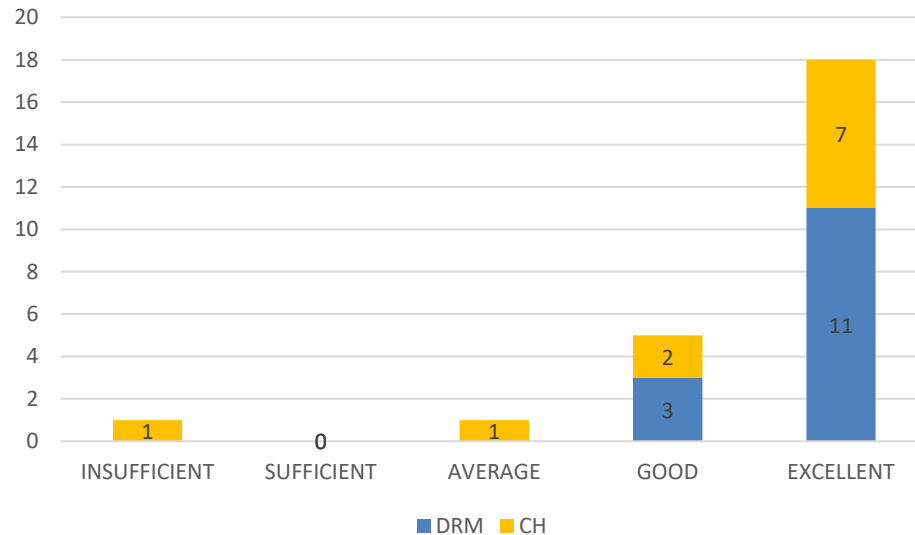
20 % rated “GOOD”

64% rated “EXCELLENT”

CH SECTOR

- How these methodologies could be specified and incorporated in the Plans that must be followed after a disaster.
- Use of digital technologies for data analysis
- Rapid or on-site assessment of archaeological sites

EVALUATION SESSION POST DISASTER NEEDS ASSESSMENT



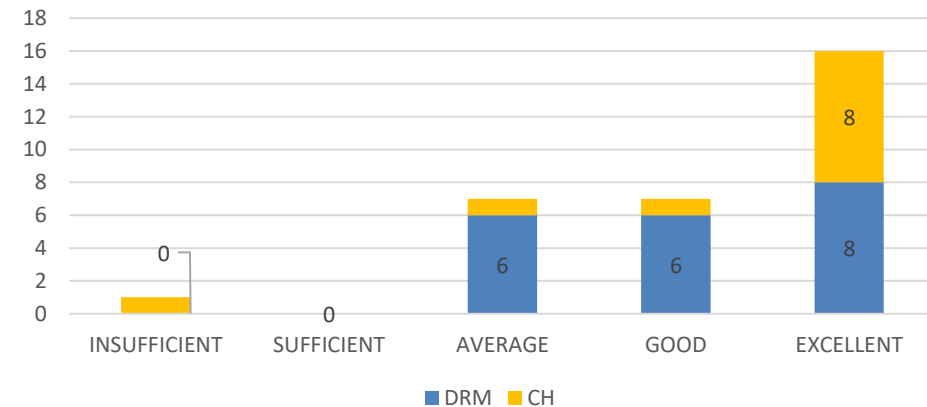
4% rated “INSUFFICIENT”

4% rated “AVERAGE”

20 % rated “GOOD”

72% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



3% rated “INSUFFICIENT”

23% rated “AVERAGE”

23 % rated “GOOD”

51% rated “EXCELLENT”

DRM SECTOR

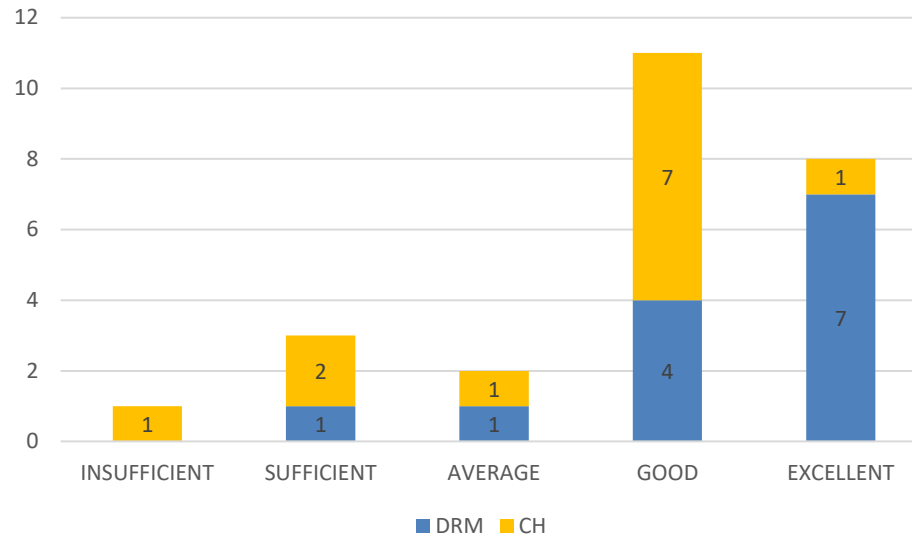
- Further details on this important subject are highly appreciated.
- an example of procedure at national level

CH SECTOR

- Would be nice if there were an example how the PDNA step by step was applied of cultural heritage.
- I don't know if it's possible but developing the PDNA module?
- I think that the issue has a dynamic to the future planning for the aftermath assessment. New assessment have to be incorporated, regarding the research that is currently conducted to the field after a diaster.
- How can we become part of a PDNA team in order to gain experience?
- Use of technologies for 3d digitization

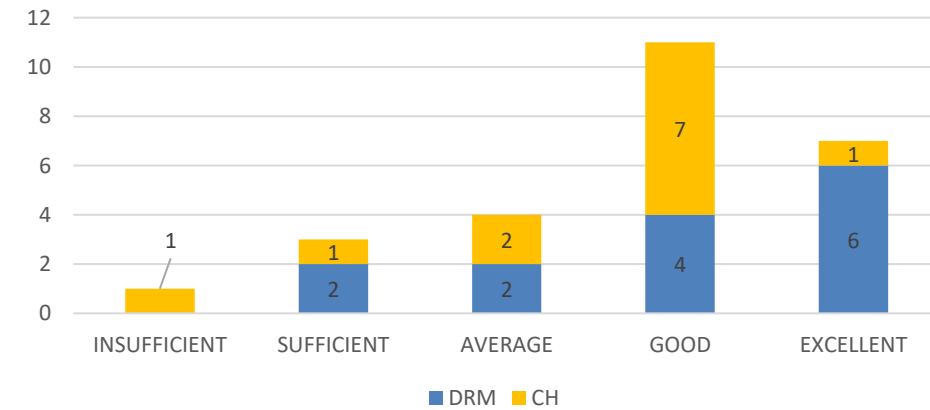
EVALUATION SESSION

ADVISORY MISSIONS & OTHER PEER REVIEWS



4% rated “INSUFFICIENT”
12% rated “SUFFICIENT”
8% rated “AVERAGE”
44 % rated “GOOD”
32% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



4% rated “INSUFFICIENT”
12% rated “SUFFICIENT”
15% rated “AVERAGE”
42 % rated “GOOD”
27% rated “EXCELLENT”

FEEDBACK

CH SECTOR

- More detail and example of results
- Clear definitions of both types of actions
- More references are needed in order to better appreciate this subject.
- Maybe to know if this mission can be used as model for other similar missions? the task carried out could be applied in other countries...of course, the countries need to know that they can request such assistance

QUESTIONNAIRE PARTICIPANTS

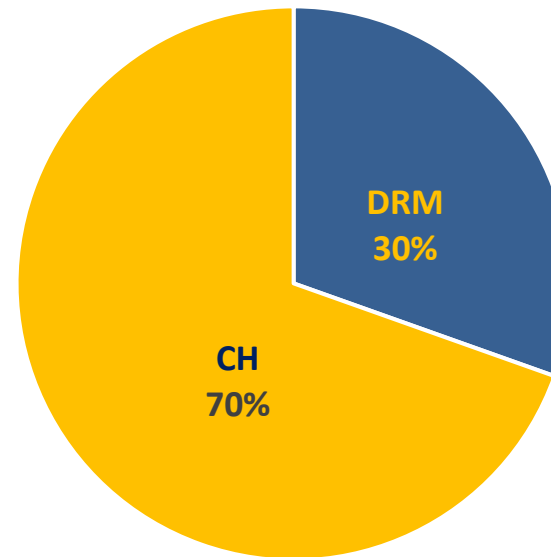
17 NOVEMBER



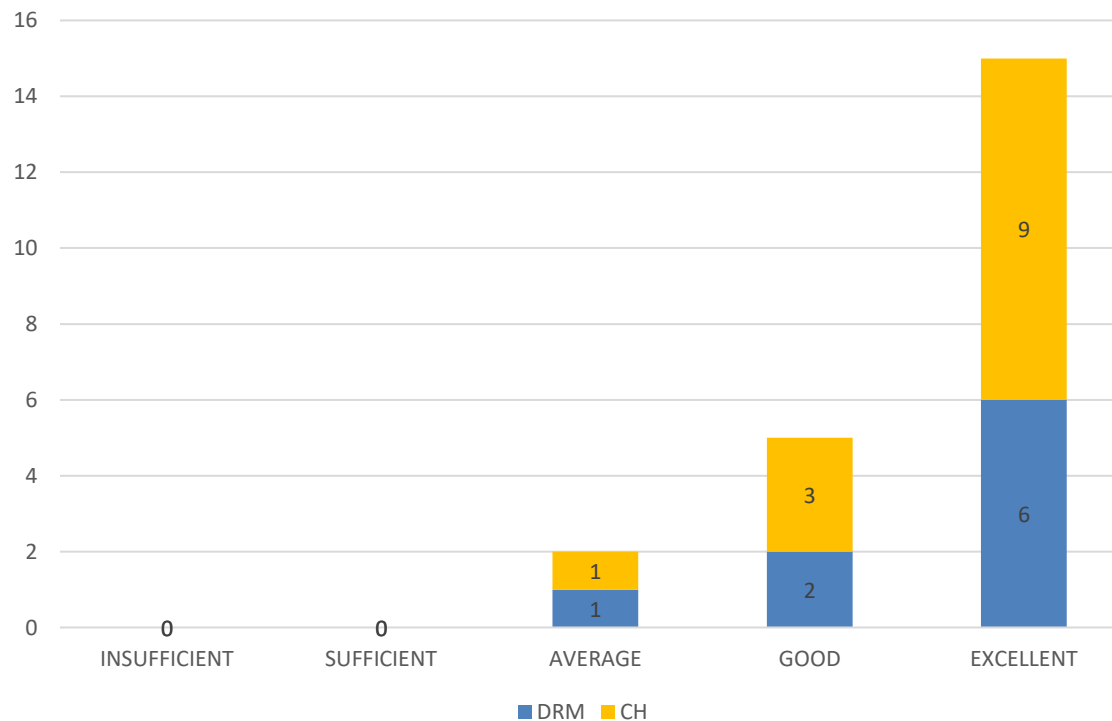
Funded by
European Union
Civil Protection



European Civil Protection



OVERALL EVALUATION 17 NOVEMBER



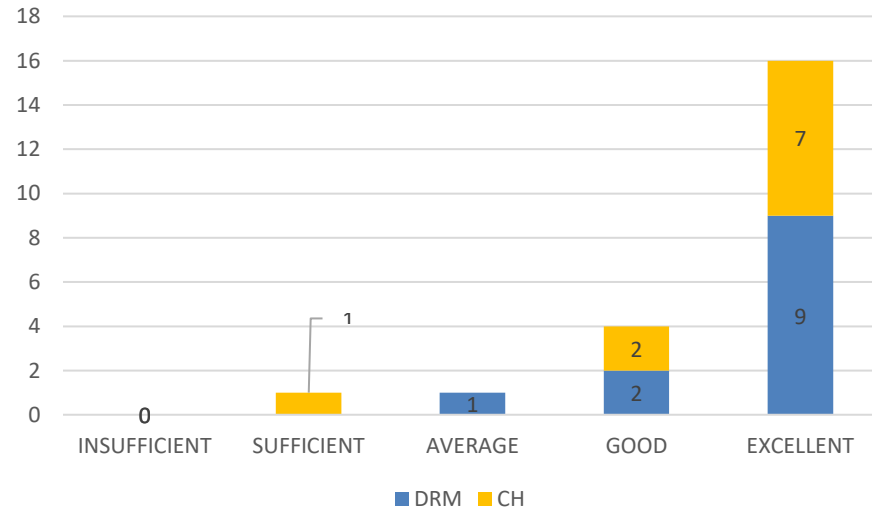
**What is your overall assessment
of this training day?
(1 = insufficient - 5 = excellent)**

9 % rated “AVERAGE”

48% rated “GOOD”

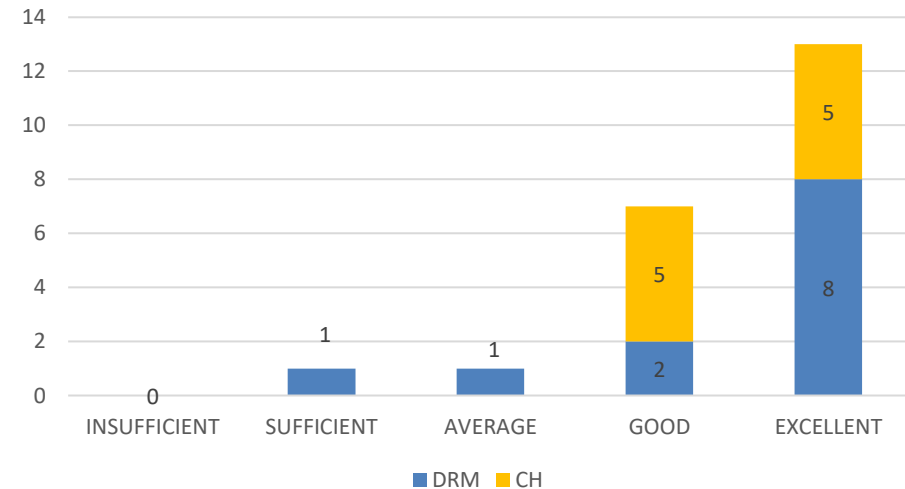
47% rated “EXCELLENT”

EVALUATION SESSION LOGISTICS



4,5 % rated “SUFFICIENT”
4,5% rated “AVERAGE”
18% rated “GOOD”
73% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



4,5 % rated “SUFFICIENT”
4,5% rated “AVERAGE”
32% rated “GOOD”
59% rated “EXCELLENT”

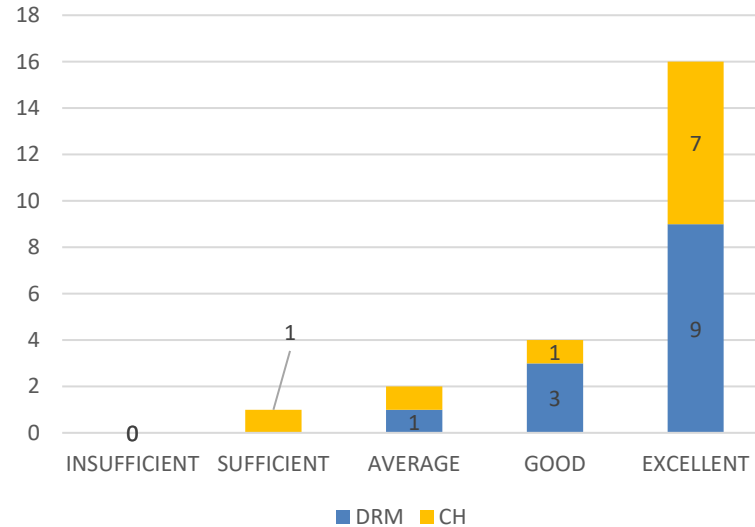
FEEDBACK

DRM SECTOR

- Professional insurance of teams, assistance for visa and vaccination requirements.
- More information on the first phase

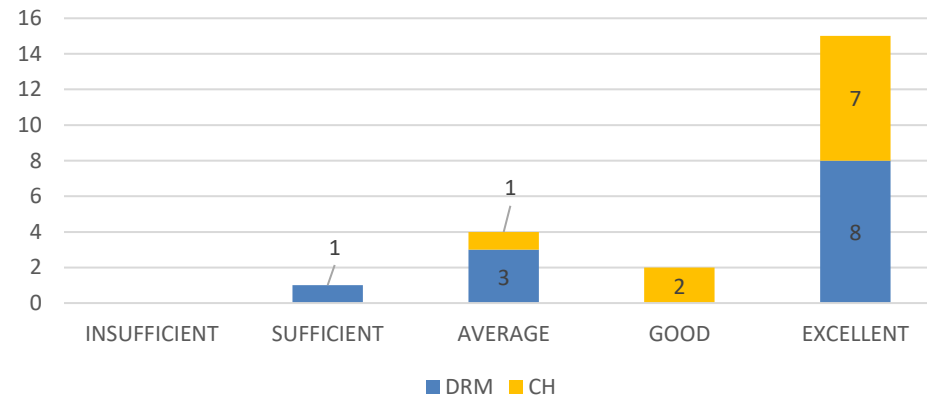


EVALUATION SESSION INFORMATION MANAGEMENT



4% rated “SUFFICIENT”
9% rated “AVERAGE”
17% rated “GOOD”
70% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



5 % rated “SUFFICIENT”
18% rated “AVERAGE”
9% rated “GOOD”
68% rated “EXCELLENT”

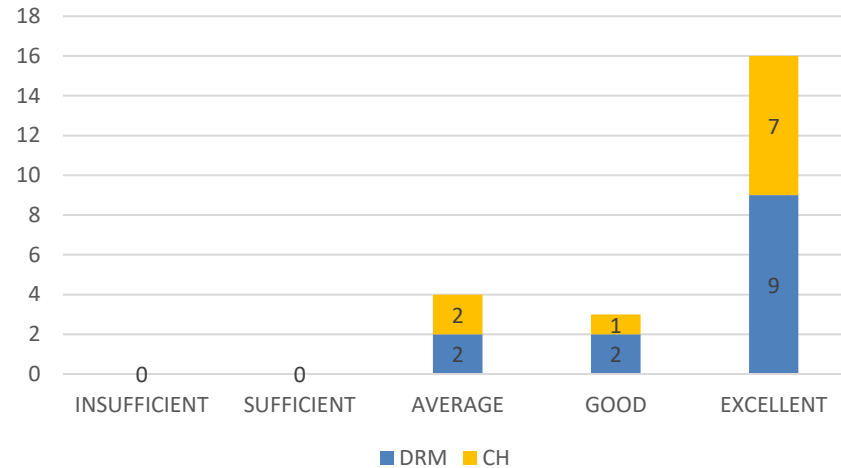
DRM SECTOR

- Explain how the products of academic community are related to the operational needs of disaster managers

CH SECTOR

- broaden the topic in general
- Best practices to cope with disinformation, after a disaster.
- Well, it's not clear to me for eg if we all receive access to the briefings done by the EC services or only EUCPM HQ? do all MS have the possibility to use DG ECHO ressources (eg Aristotle?) what info is public and what not?

EVALUATION SESSION DEALING WITH MEDIA

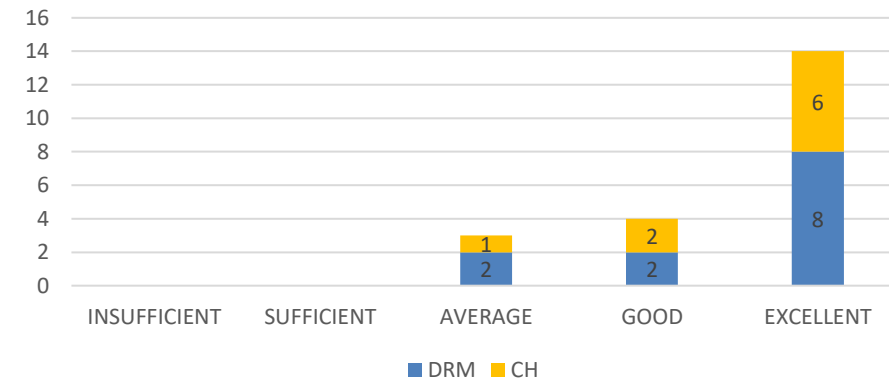


17% rated “AVERAGE”

13% rated “GOOD”

70% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



14% rated “AVERAGE”

19% rated “GOOD”

67% rated “EXCELLENT”

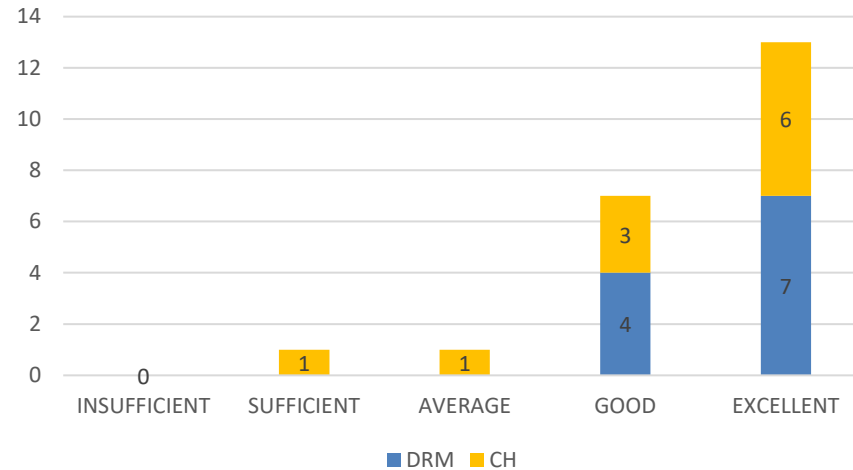
DRM SECTOR

- How to deal with biased journalists?
- Media Planning
- All together I think it was **presented too general**. I couldn't find reference to our topic?

CH SECTOR

- Could be nice to **add same real examples about good and bad communication with media.**
- broaden the topic in general

EVALUATION SESSION CH CELL



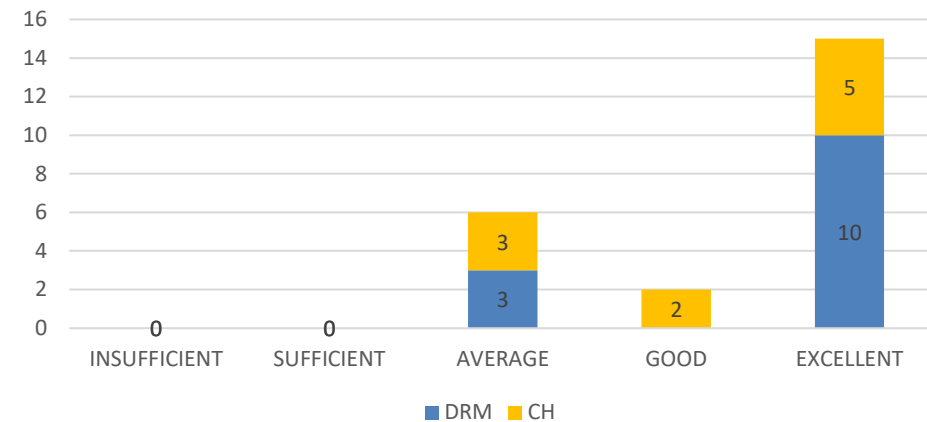
4,5% rated “SUFFICIENT”

4,5% rated “AVERAGE”

32% rated “GOOD”

59% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



26% rated “AVERAGE”

9% rated “GOOD”

65% rated “EXCELLENT”

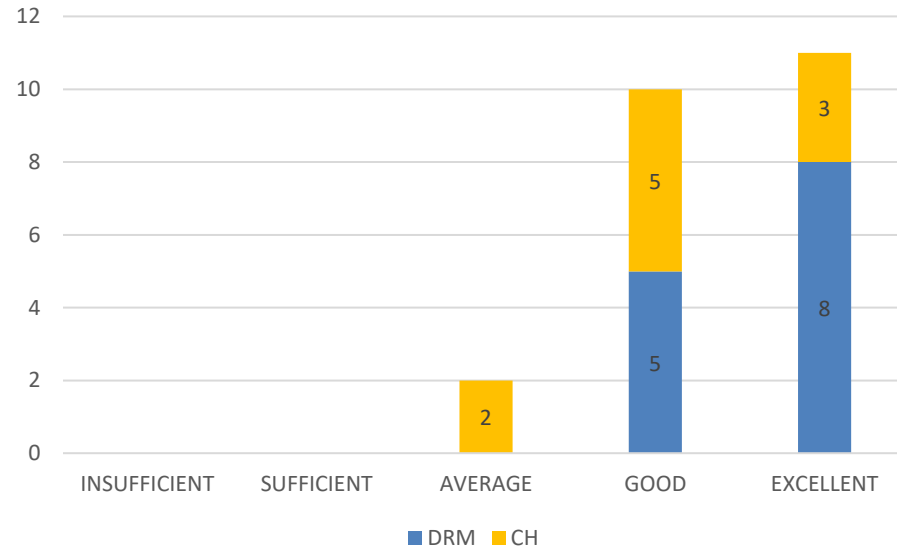
DRM SECTOR

- Presentation was excellent with a lots of elements that could have been divided in 2 presentations for receiving a better overview and comprehension.

CH SECTOR

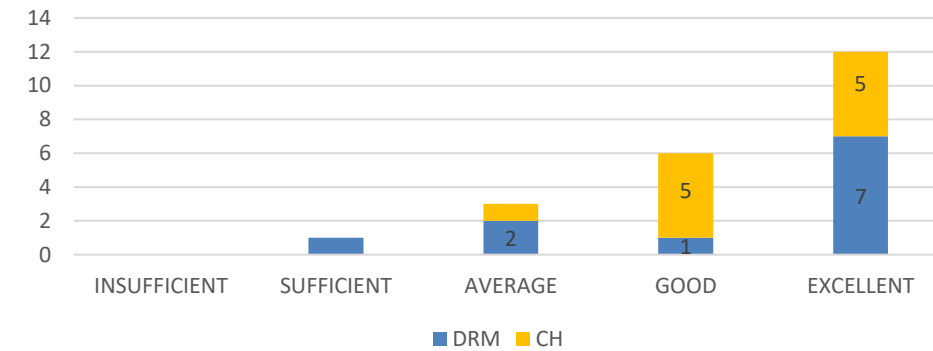
- broaden the topic in general

EVALUATION SESSION ON DATABASE & INFORMATIVE SYSTEMS



8% rated “AVERAGE”
44% rated “GOOD”
48% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



5% rated “SUFFICIENT”
14% rated “AVERAGE”
27% rated “GOOD”
54% rated “EXCELLENT”

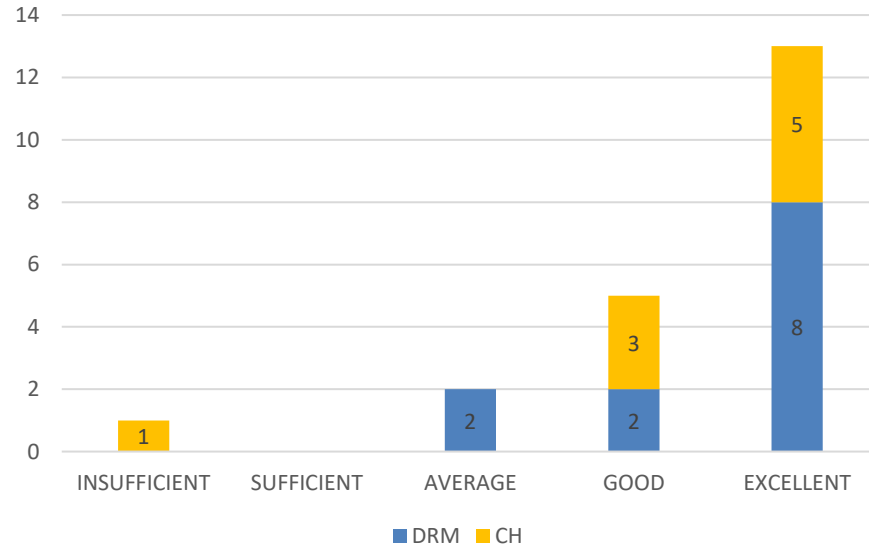
DRM SECTOR

- more practical examples

CH SECTOR

- broaden the topic in general
- The info was very general, this session could have gone more into details. For eg Cultural Gems is not the best example we have. Copernicus has A LOT of features, seems that we don't address this enough. Or everybody knows this already so it's not the case to go into details?
- Spatial data analysis

EVALUATION SESSION ON CASE STUDIES FRANCE



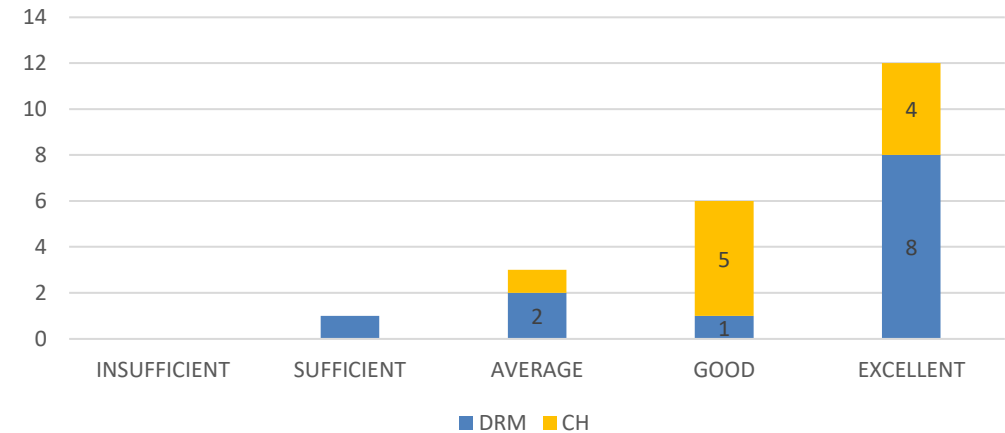
5% rated “INSUFFICIENT”

9% rated “AVERAGE”

24% rated “GOOD”

62% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



4% rated “SUFFICIENT”

14% rated “AVERAGE”

27% rated “GOOD”

55% rated “EXCELLENT”

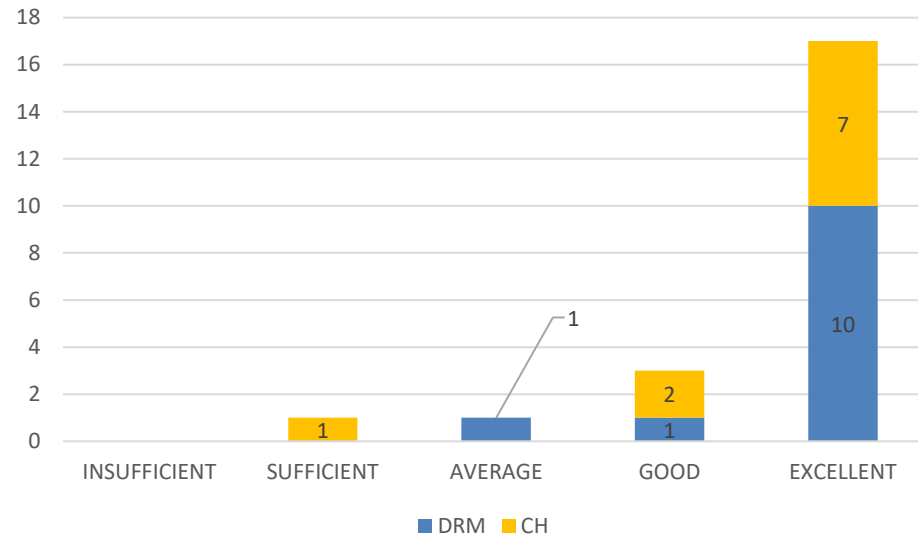
DRM SECTOR

- More details on the useful app

CH SECTOR

- I think that the presentation of the French case study was excellent and very detailed. A general remark that actually refers to all case studies (from France, Spain and Turkey) is that it could be interesting to show in which degree the already existing mechanism worked and which particular measures had positive results and which need to be improved. It would be useful information for practical reasons.

EVALUATION SESSION ON CASE STUDIES SPAIN



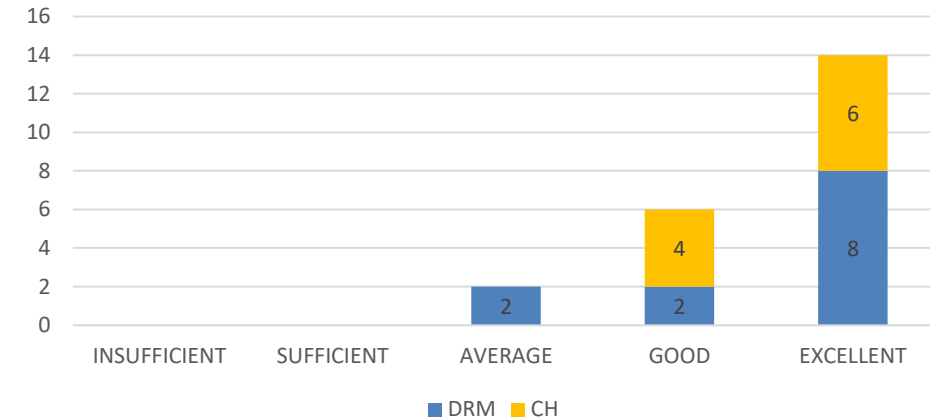
5% rated “SUFFICIENT”

5% rated “AVERAGE”

13% rated “GOOD”

77% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



9% rated “AVERAGE”

27% rated “GOOD”

64% rated “EXCELLENT”

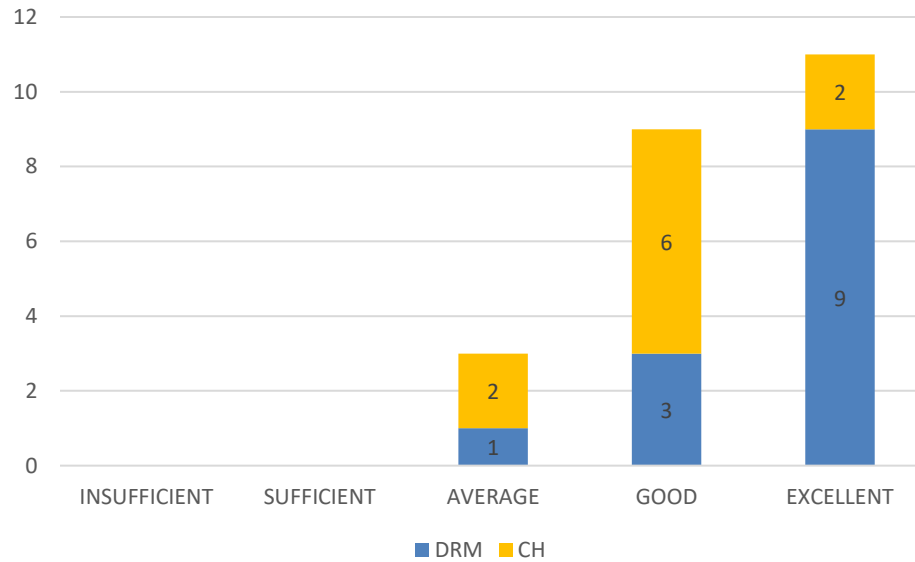
DRM SECTOR

- Indirect Damage

CH SECTOR

- Broaden the topic in general
- What better options for fire than water and chemicals?

EVALUATION SESSION ON CASE STUDIES TURKEY

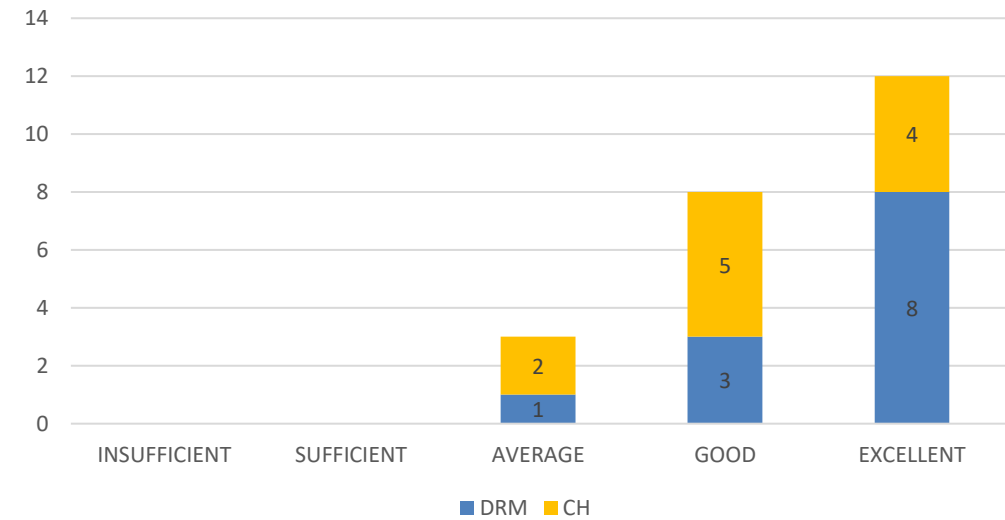


13% rated “AVERAGE”

39% rated “GOOD”

48% rated “EXCELLENT”

RATING INCREASED UNDERSTANDING ON THE TOPIC



13% rated “AVERAGE”

35% rated “GOOD”

52% rated “EXCELLENT”

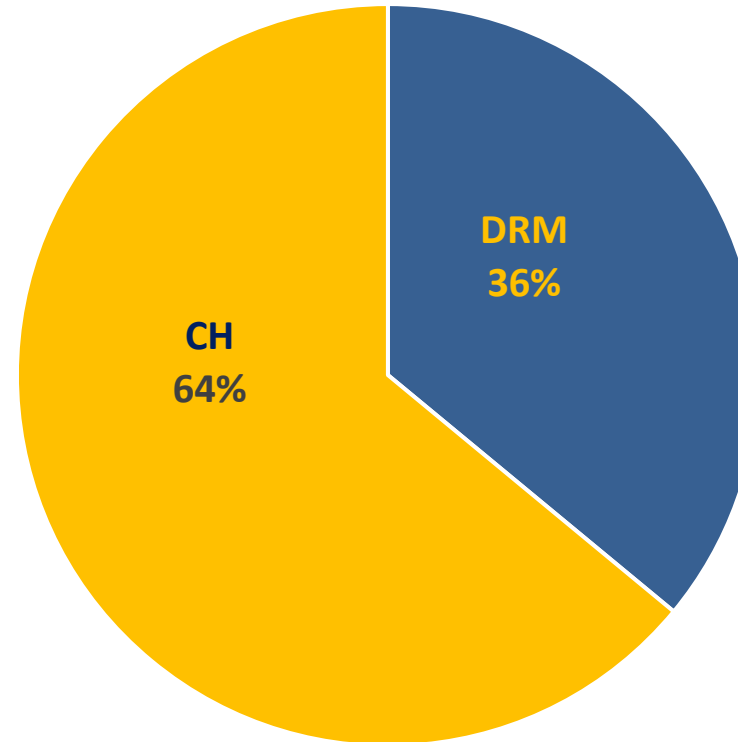
CH SECTOR

- great case study
- good points and bad points concerning the cultural heritage protection during and after Izmir earthquake



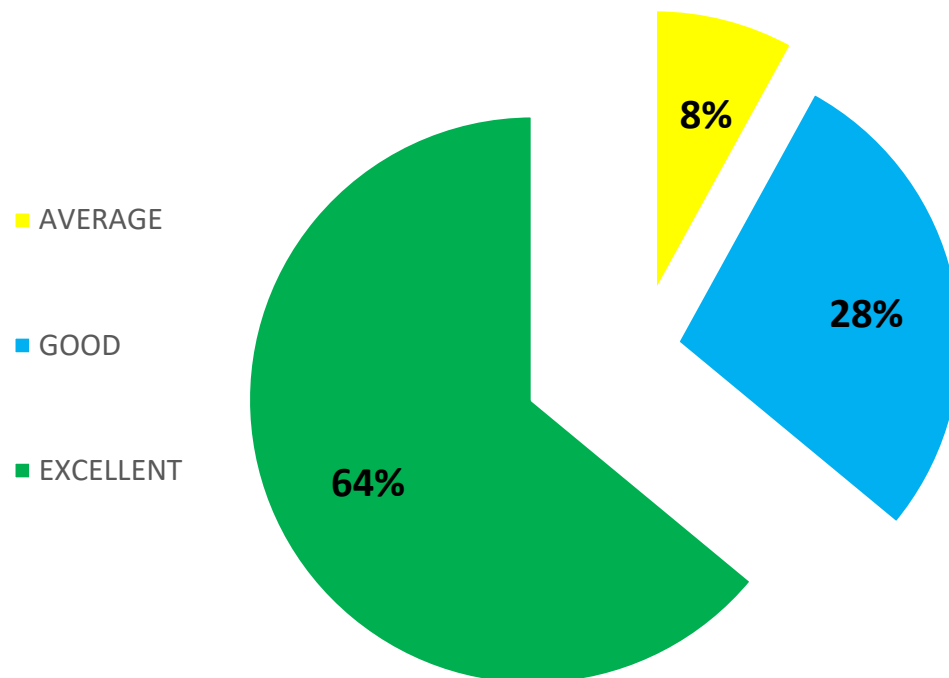
QUESTIONNAIRE PARTICIPANTS

22 NOVEMBER



OVERALL EVALUATION 22 NOVEMBER

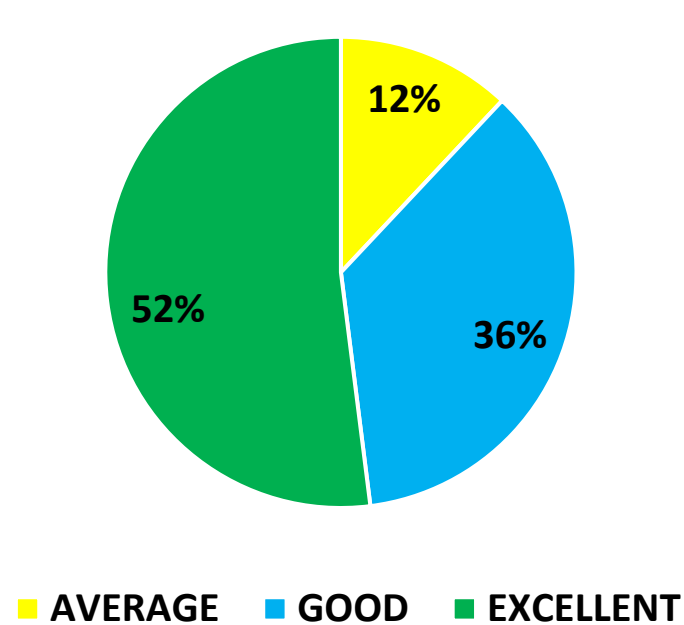
SECURING CH part 1



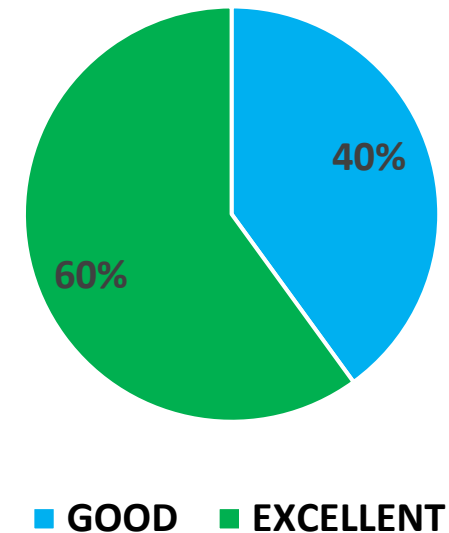
What is your overall assessment of
this training day?
(1 = insufficient - 5 = excellent)

EVALUATION SESSION

CONSTRUCTION TYPOLOGIES & STRUCTURAL BEHAVIOUR OF CULTURAL BUILDINGS

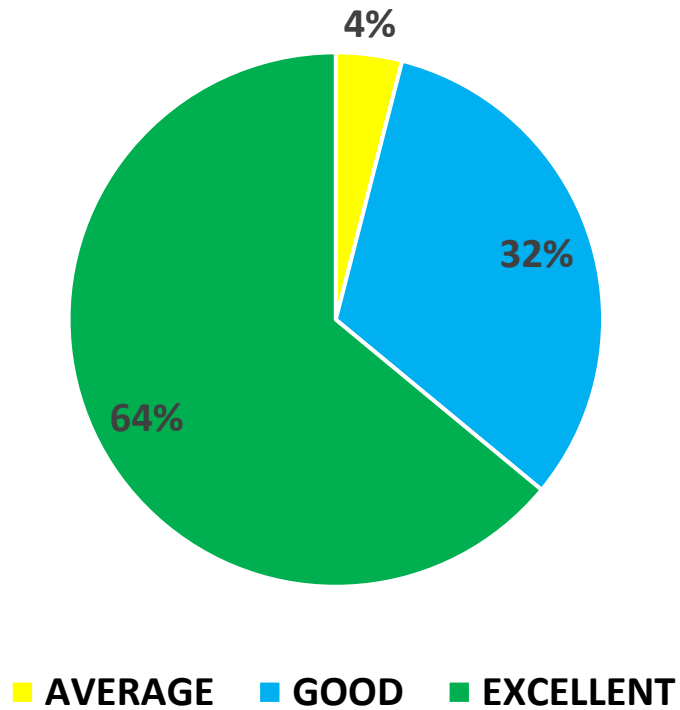


RATING UNDERSTANDING ON THE TOPIC

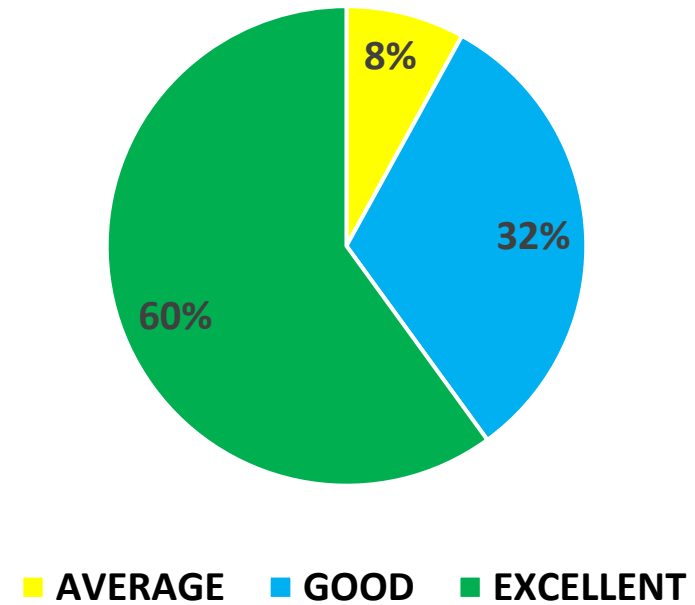


EVALUATION SESSION

SAFETY COUNTERMEASURES IN CH BUILDINGS

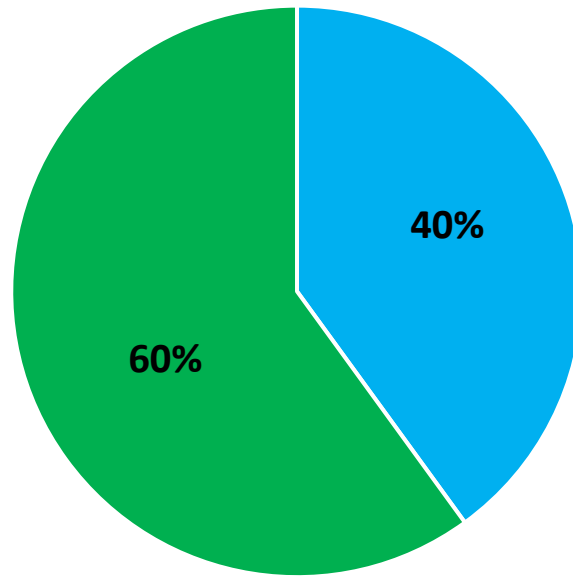


RATING INCREASED UNDERSTANDING ON THE TOPIC



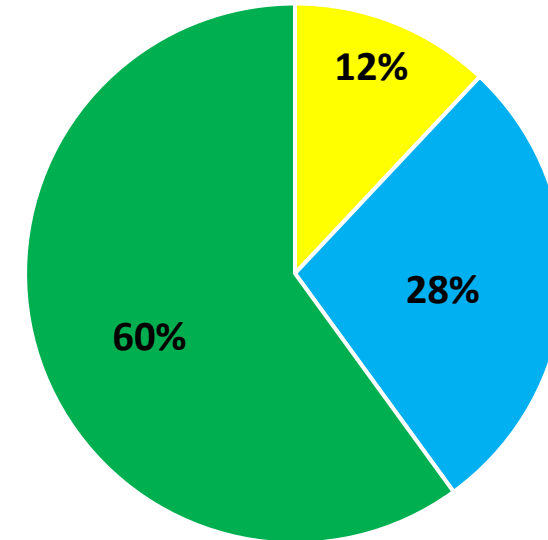
EVALUATION SESSION

DAMAGE ASSESSMENT FORMS FOR IMMOVABLE CH



■ GOOD ■ EXCELLENT

RATING INCREASED UNDERSTANDING ON THE TOPIC

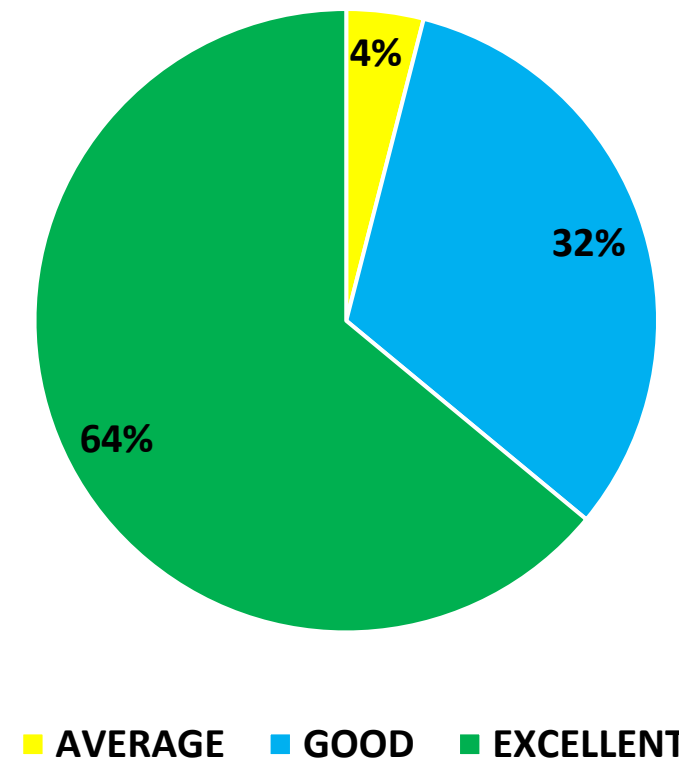
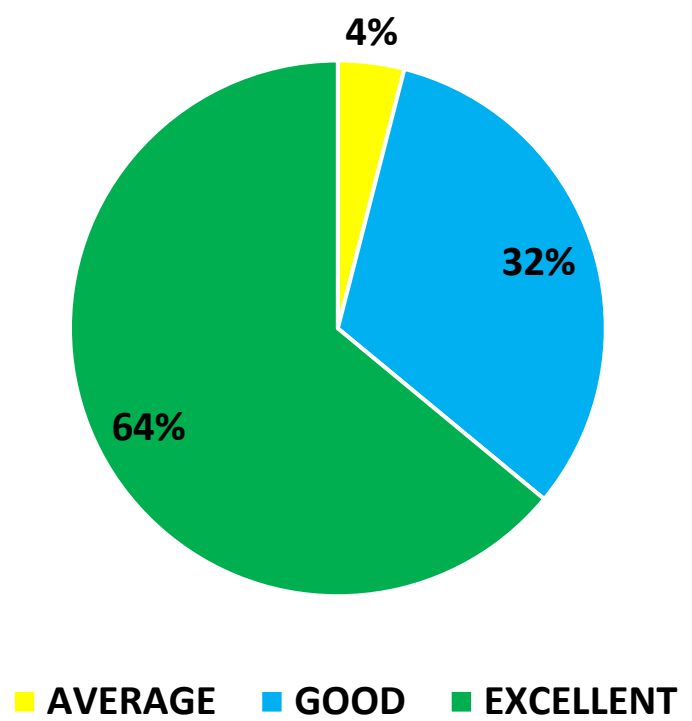


■ AVERAGE ■ GOOD ■ EXCELLENT

EVALUATION SESSION LABORATORY ON IMMOVABLE CH

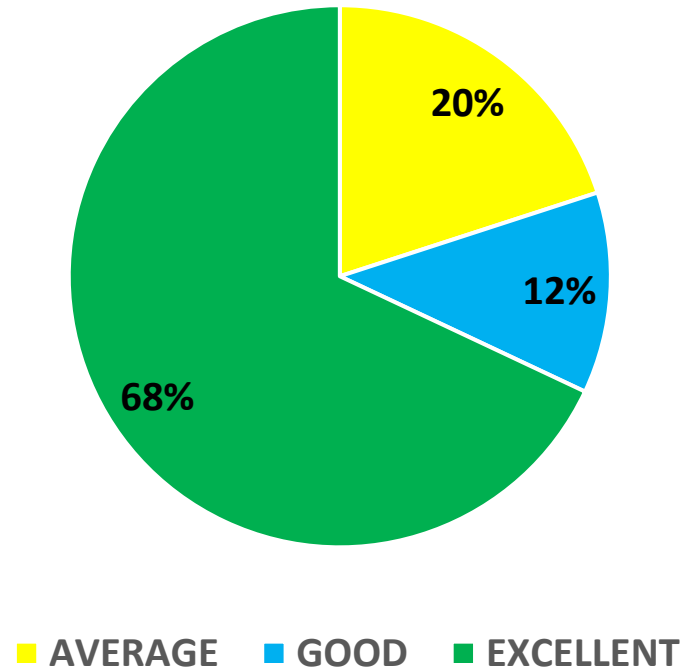
How information provided before
facilitated proactive participation
in the activity

OVERALL



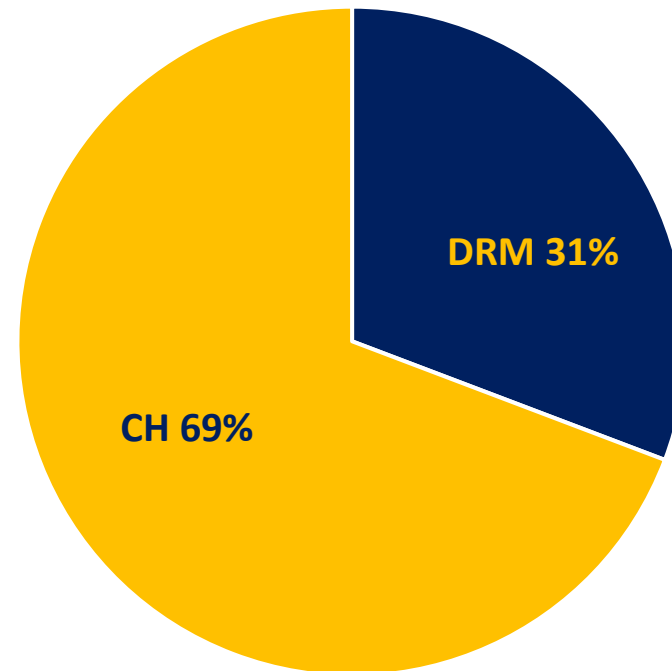
EVALUATION SESSION LABORATORY ON IMMOVABLE CH

RATING INCREASED UNDERSTANDING ON THE TOPIC



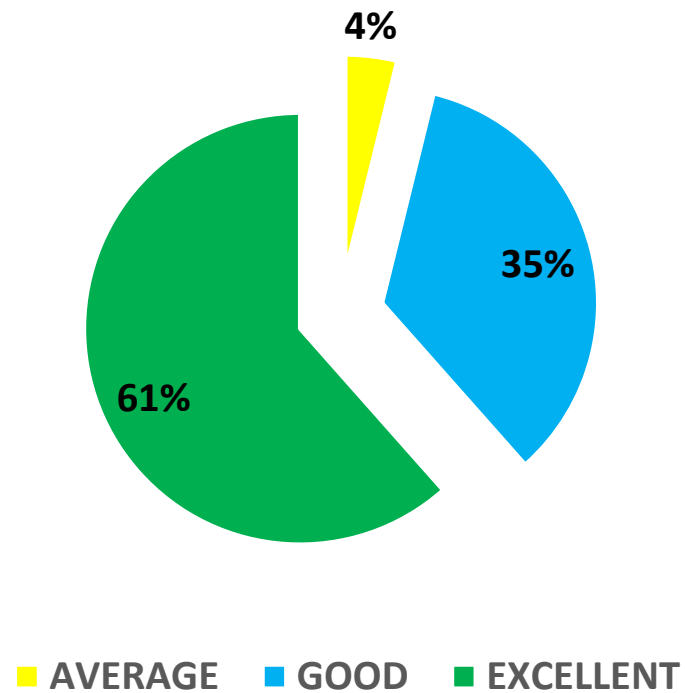
QUESTIONNAIRE PARTICIPANTS

23 NOVEMBER



OVERALL EVALUATION 23 NOVEMBER

SECURING CH part 2

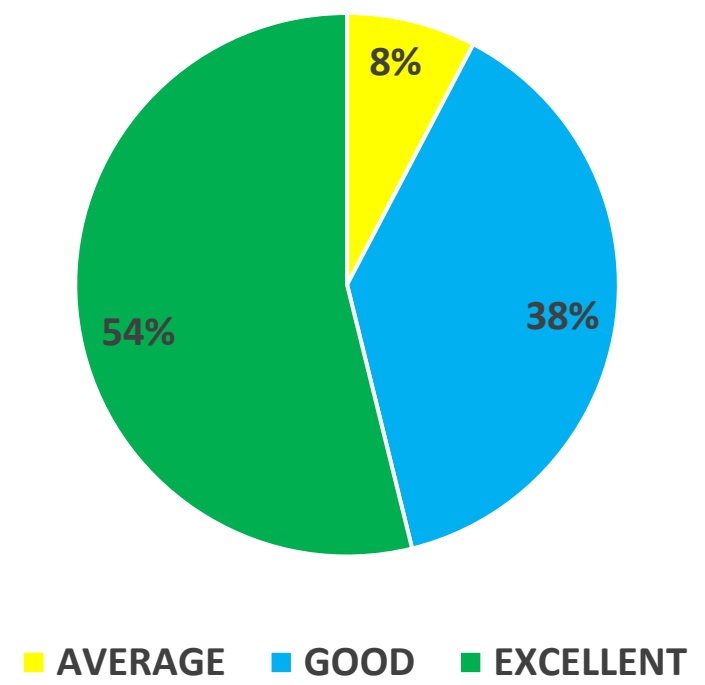
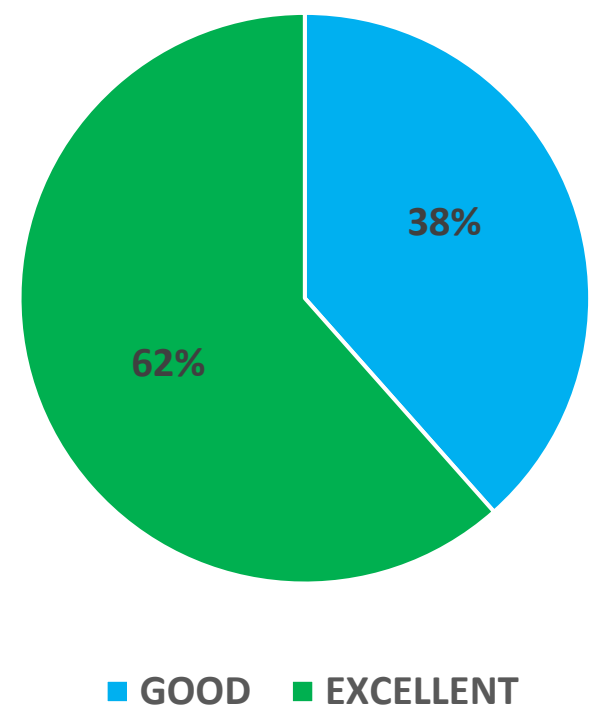


What is your overall assessment of
this training day?
(1 = insufficient - 5 = excellent)

EVALUATION SESSION

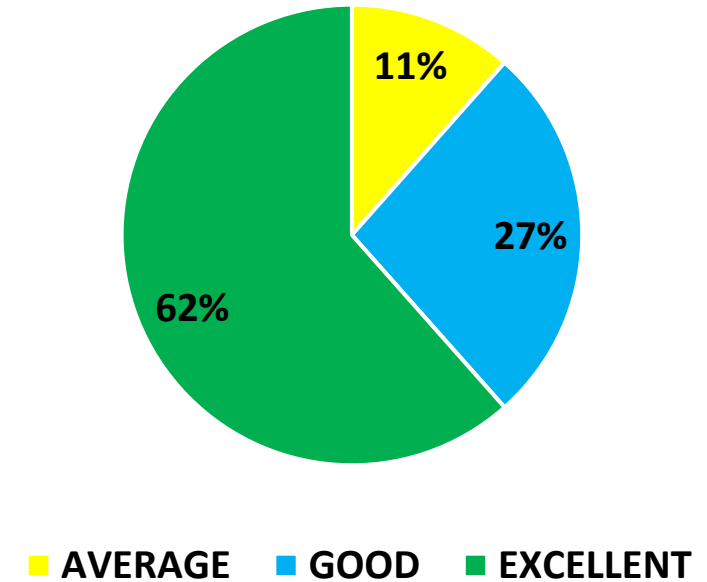
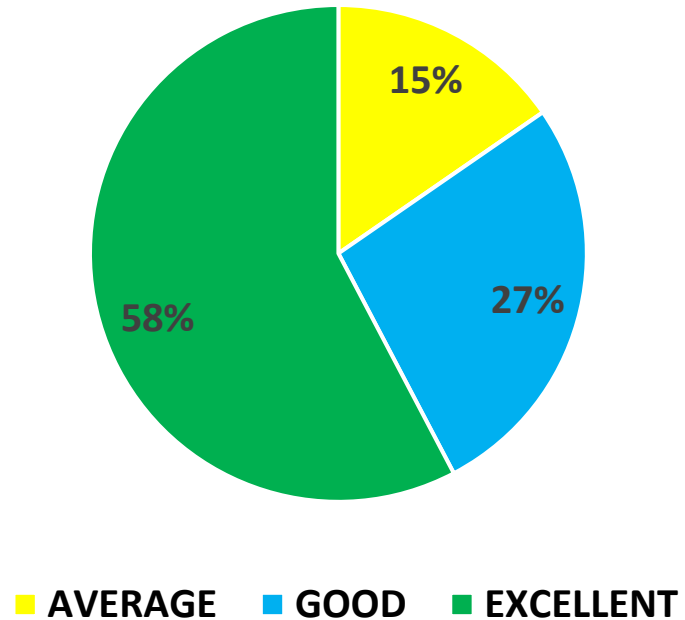
SECURING MOVABLE CULTURAL HERITAGE

RATING INCREASED UNDERSTANDING ON THE TOPIC



EVALUATION SESSION CULTURAL HERITAGE DEBRIS

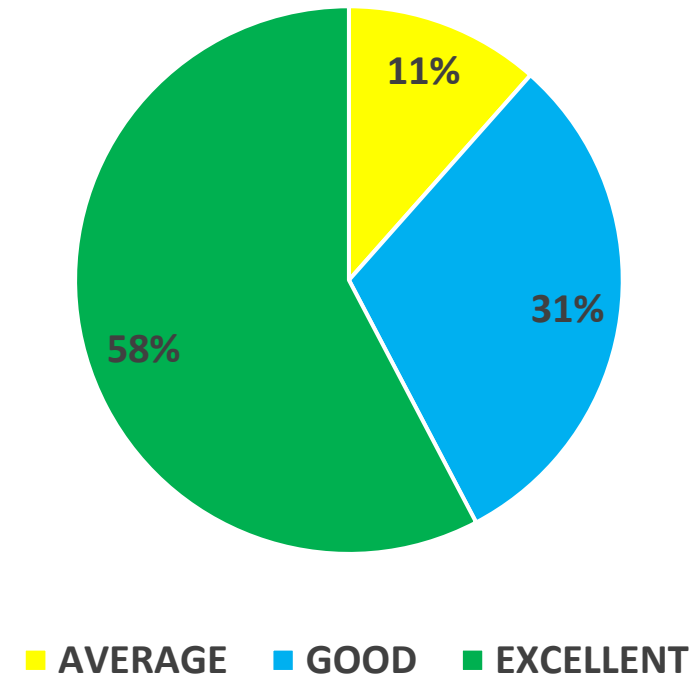
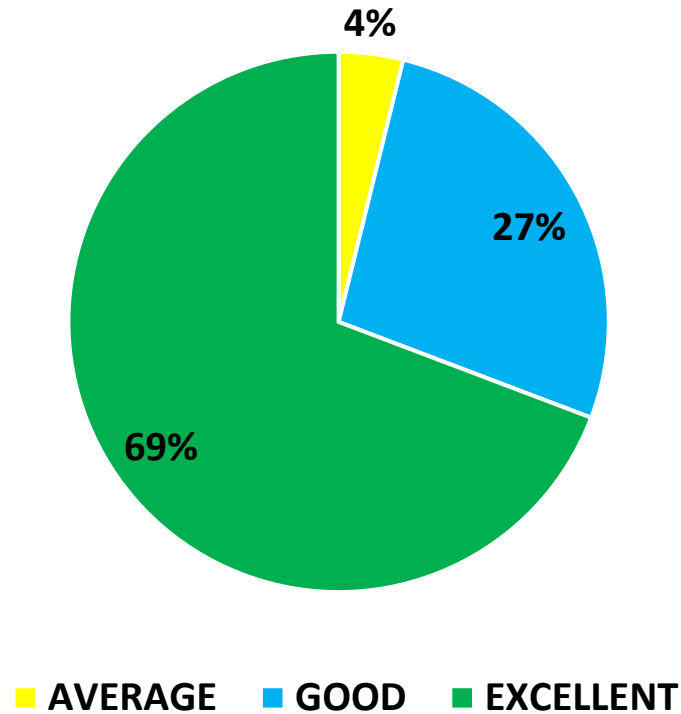
RATING INCREASED UNDERSTANDING ON THE TOPIC



EVALUATION SESSION

TEMPORARY STORAGES & WAREHOUSES FOR CH

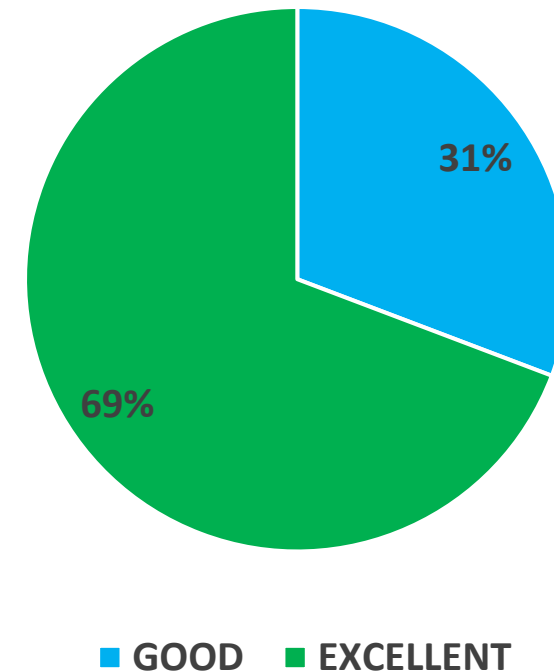
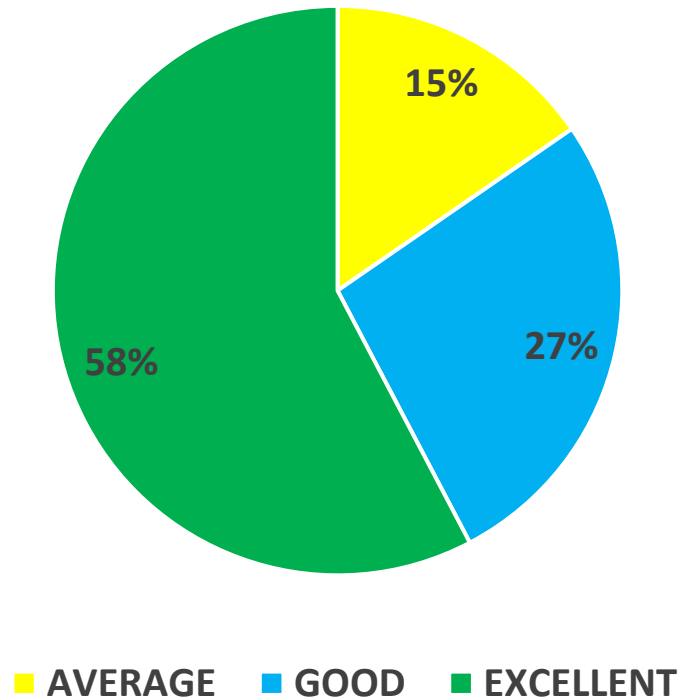
RATING INCREASED UNDERSTANDING ON THE TOPIC



EVALUATION SESSION

DAMAGE ASSESSMENT FORMS FOR MOVABLE CH

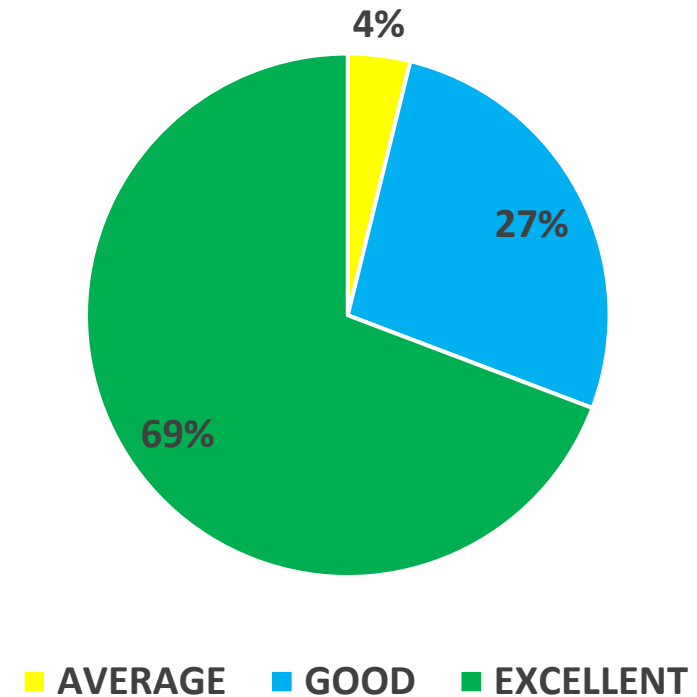
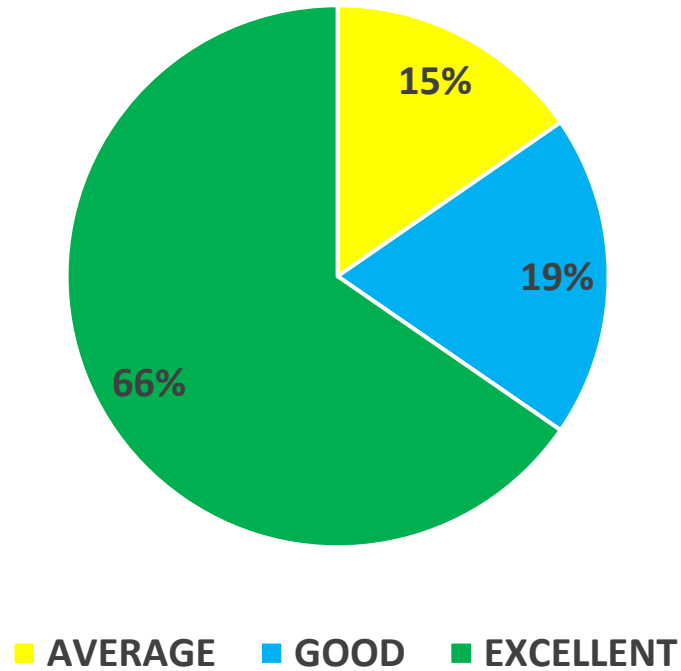
RATING INCREASED UNDERSTANDING ON THE TOPIC



EVALUATION SESSION

DAMAGE ASSESSMENT FORMS FOR INTANGIBLE CH

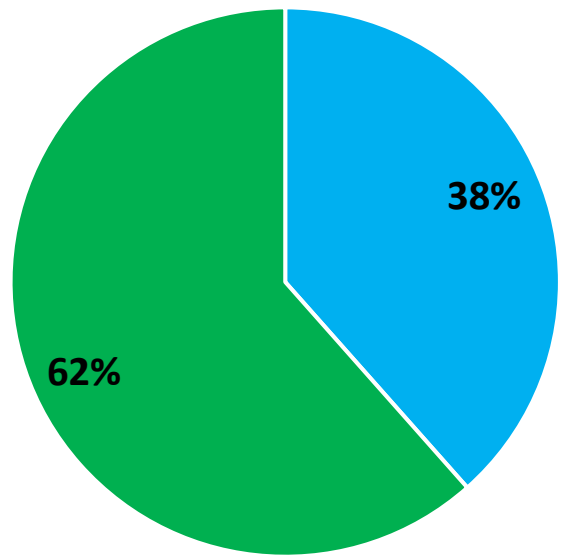
RATING INCREASED UNDERSTANDING ON THE TOPIC



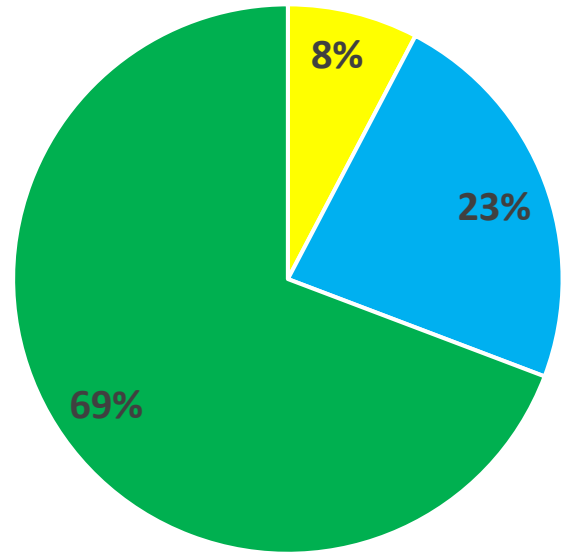
EVALUATION SESSION LABORATORY ON MOVABLE CH

How information provided before
facilitated proactive participation
in the activity

OVERALL



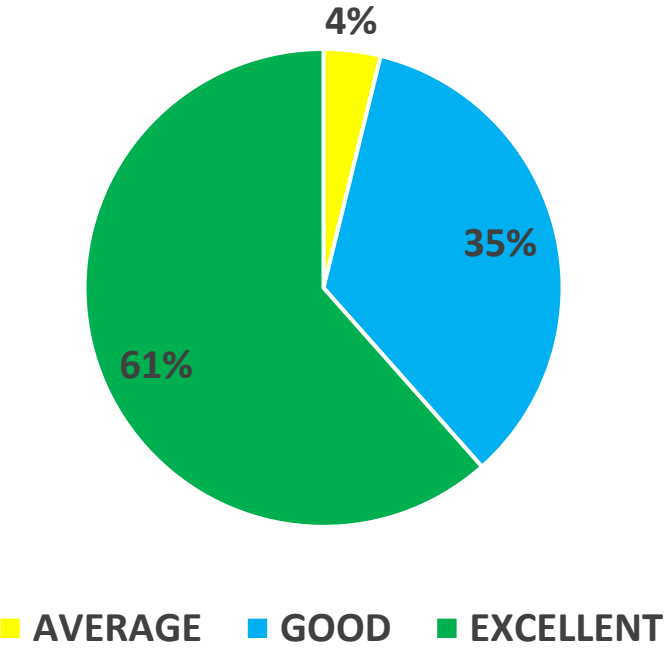
■ GOOD ■ EXCELLENT



■ AVERAGE ■ GOOD ■ EXCELLENT

EVALUATION SESSION LABORATORY ON MOVABLE CH

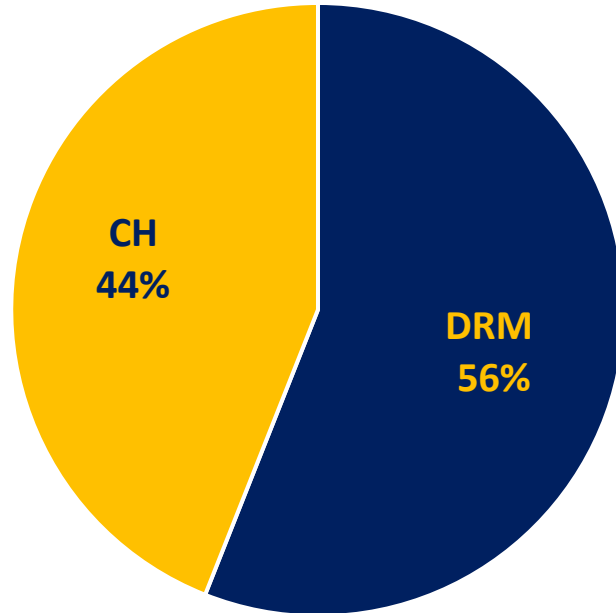
RATING INCREASED UNDERSTANDING ON THE TOPIC



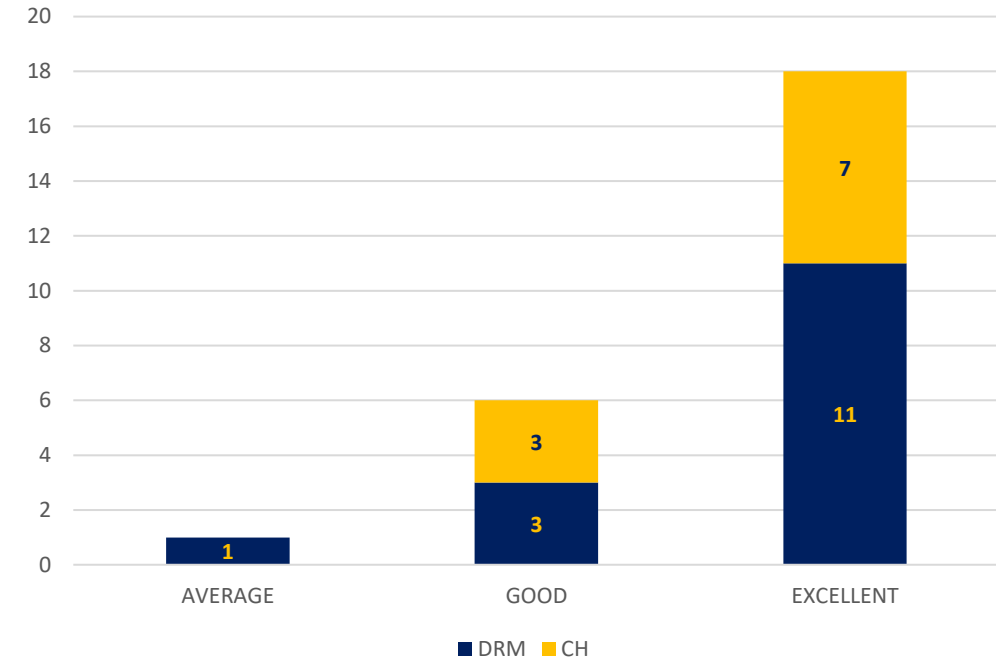
QUESTIONNAIRE EXERCISE

26 NOVEMBER

PARTICIPANTS PER SECTOR



OVERALL EVALUATION EXERCISE



4% rated “AVERAGE”

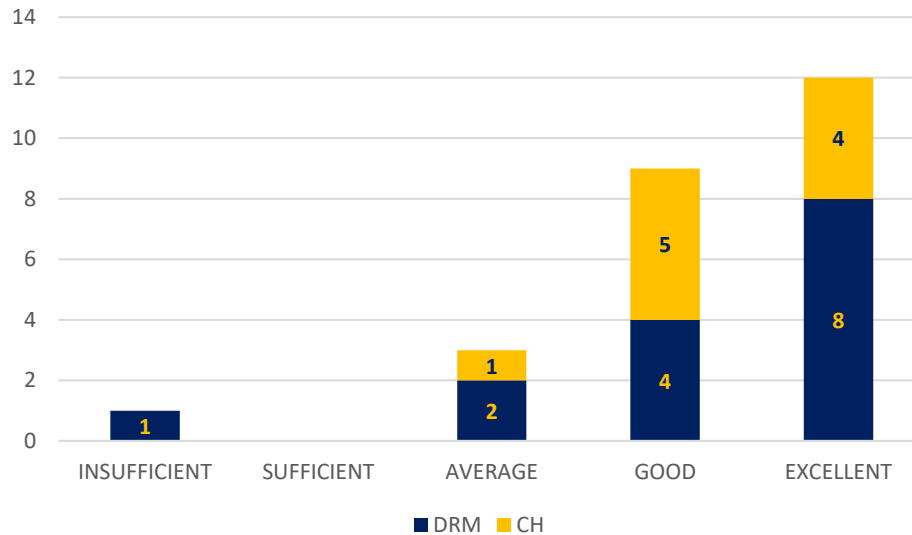
24% rated “GOOD”

72% rated “EXCELLENT”

QUESTIONNAIRE EXERCISE

26 NOVEMBER

How information provided before
facilitated proactive participation
in the activity



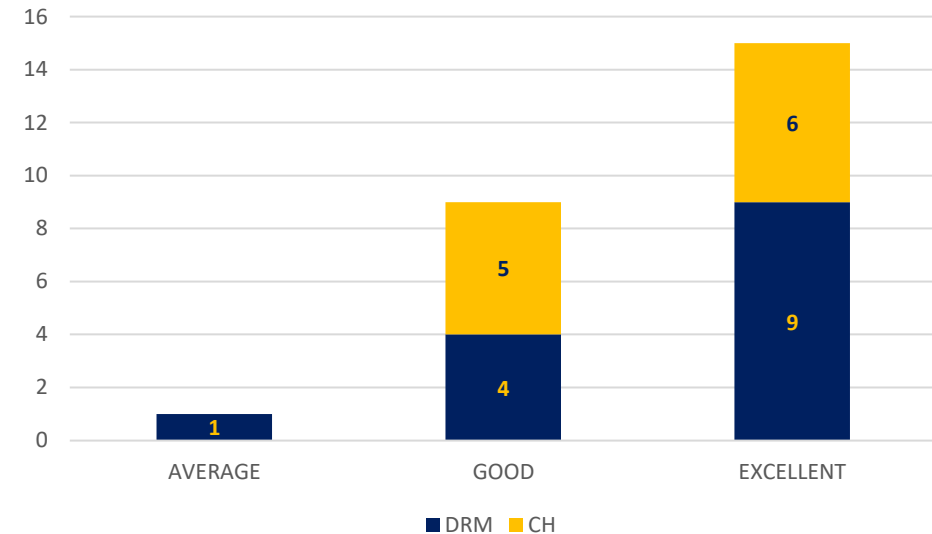
4% rated "INSUFFICIENT"

36% rated "GOOD"

12% rated "AVERAGE"

48% rated "EXCELLENT"

RATING INCREASED UNDERSTANDING ON THE TOPIC



4% rated "AVERAGE"

36% rated "GOOD"

60% rated "EXCELLENT"

DRM SECTOR

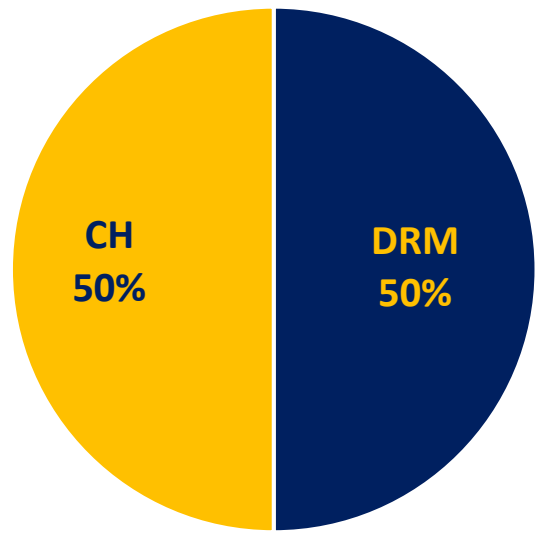
- there were no documents in the repository to have them nearby during the exercise. But all together it was really nice to take part in the exercise. Maybe it would be an option to make the whole workshop as an exercise to work step for step in the same scenario for make it more clear
- The virtual exercise was really good but at the same time mind consuming. In 40 % of questions, I wanted to put an x on two answer. Maybe lack of knowledge or bad understanding of the question, I'm not sure. But overall, really good.
- A little too fast-paced, it must have been overwhelming for the colleagues not used to Civil Protection Mechanism and international assistance.

CH SECTOR

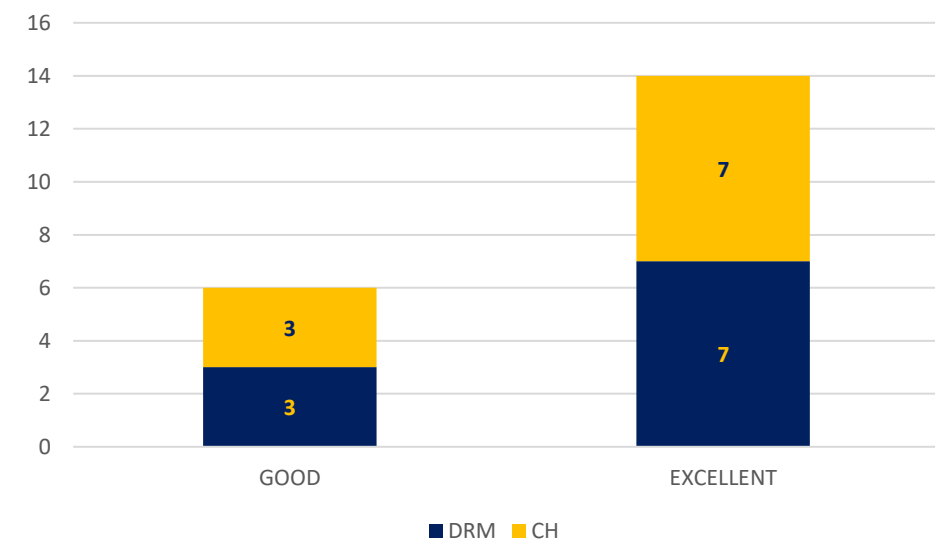
- Maybe it would be necessary go through several different scenarios during one course.
- have the statement of the scenario each of the students, ppt or word

OVERALL EVALUATION VIRTUAL TRAINING

PARTICIPANTS PER SECTOR



OVERALL EVALUATION



30% rated “GOOD”

70% rated “EXCELLENT”

EVALUATION OVERALL TRAINING

TOPICS CONSISTENCY

100% answered “YES”

FEEDBACK FROM TWO SECTORS

DISASTER RISK MANAGERS

- ✓ All it was explained very well;
- ✓ The topics were spread with reasonable schedule.
You covered every theme from different angles
and that is really useful;
- ✓ Essential topic were clarified

CULTURAL HERITAGE EXPERTS

- ✓ All the main issues related to the EUCPM were covered extensively and comprehensively;
- ✓ The presentations corresponded perfectly to the announced objectives;
- ✓ Yes, because issues on pre and after disaster interventions and procedures were dealt with in an analytical way especially in regard with the ECPM role;
- ✓ The programme was well built and very consistent;
- ✓ Very good and experienced trainers; good mix of theory and case studies

Would you add other topics to the training programme?

DISASTER RISK MANAGERS

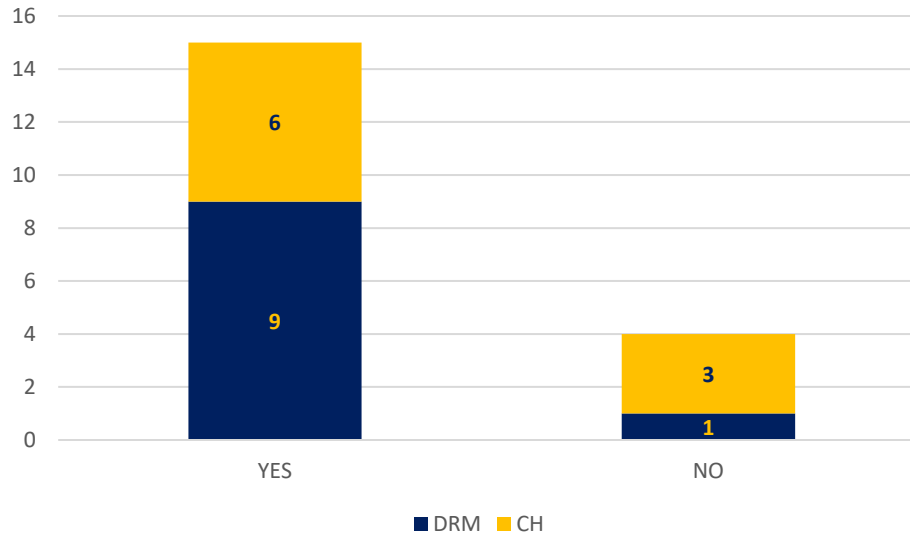
- ✓ Maybe some additional "technical" topics, like architecture or construction techniques. This would enhance the general knowledge of all participants attending the course.
- ✓ team structures, more experiences in the field on-site

CULTURAL HERITAGE EXPERTS

- ✓ Work with volunteers
- ✓ More on ethical behaviour and rescue of archaeological sites
- ✓ a separate module could be developed regarding the pre-disaster phase for the protection of cultural heritage
- ✓ training program could also incorporate exercises based on digital and geo-data instruments
- ✓ Prevention issues
- ✓ Expand knowledge of coordination with Civil Protection

EVALUATION OVERALL TRAINING

RATING ADEQUATE TIMING



79% YES

21% NO

FEEDBACK FROM TWO SECTORS

DISASTER RISK MANAGERS

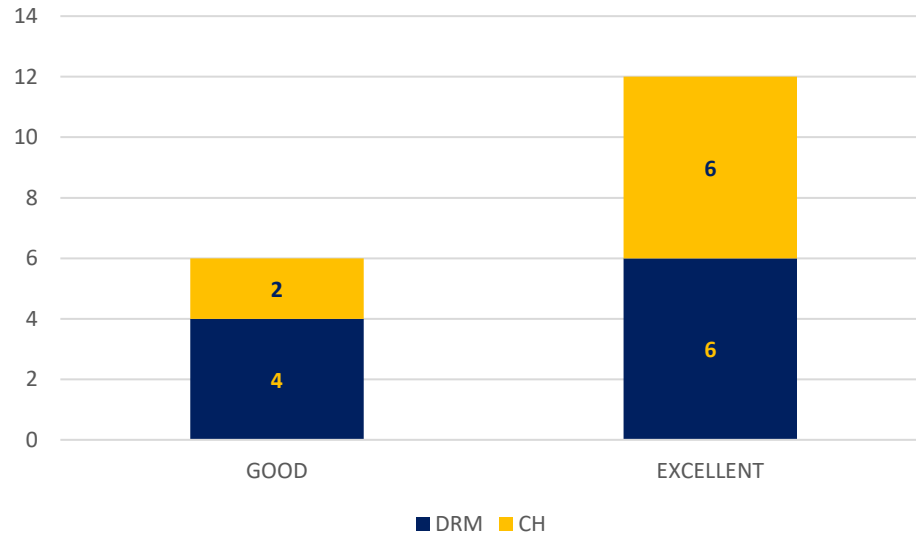
- ✓ questions or polls may be proposed after the sessions
- ✓ there was often not enough time. for the surveys. the break times should be given to us like in the calendar
- ✓ more time has to be left for explaining the exact situation and for filling in the template. This note is for the previous days.

CULTURAL HERITAGE EXPERTS

- ✓ Need more time for practical laboratories and play through several scenarios for better understanding of topics
- ✓ 6 hours daily is too much!
- ✓ the balance between the different sessions was right.
- ✓ difficulty understanding the organization between the UN / EU. Perhaps an exercise on the first day would help to better understand the organizational part.
- ✓ Although it must be taken into account that being online has limitations, the training should continue to be expanded.

EVALUATION OVERALL TRAINING

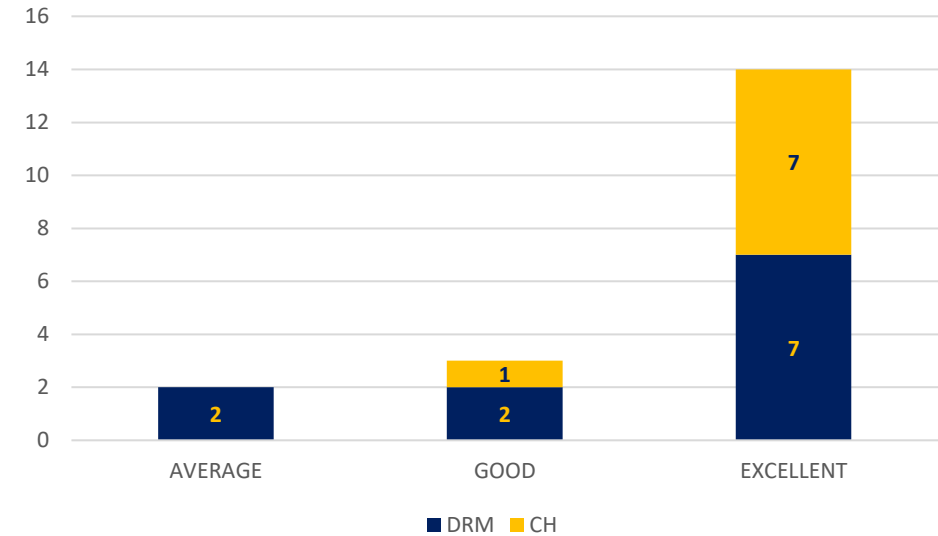
QUALITY SESSION MODERATION



33% rated “GOOD”

67% rated “EXCELLENT”

QUALITY IT SUPPORT



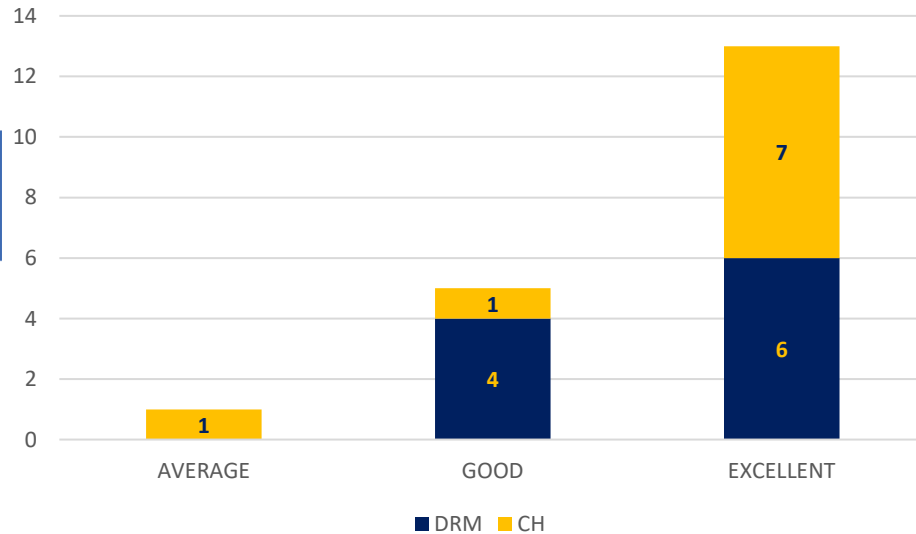
10% rated “AVERAGE”

16% rated “GOOD”

74% rated “EXCELLENT”

QUESTIONNAIRE OVERALL TRAINING- COMMUNICATION FLOW

CLEARNESS

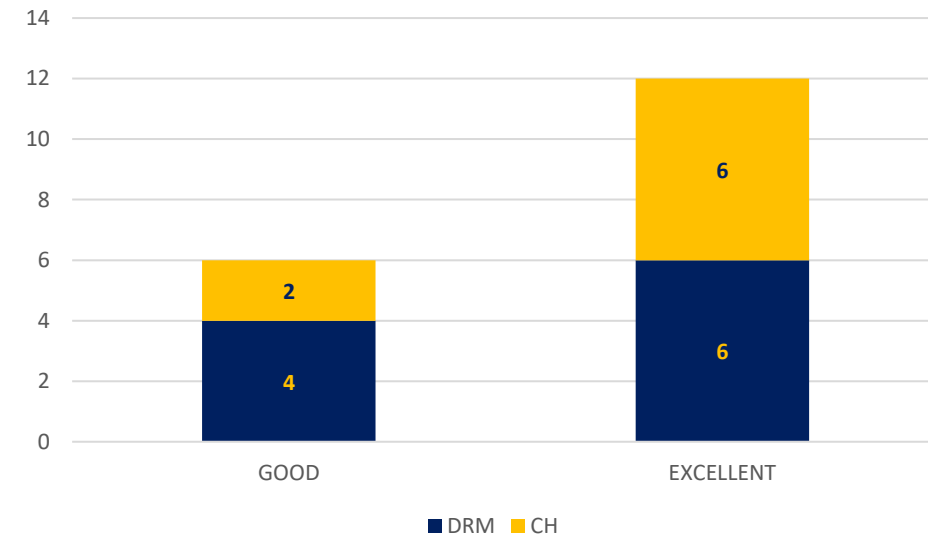


5% rated “AVERAGE”

26% rated “GOOD”

69% rated “EXCELLENT”

TIMING & EFFECTIVENESS



33% rated “GOOD”

67% rated “EXCELLENT”

QUESTIONNAIRE OVERALL TRAINING- MONTESCA LEARNING PLATFORM

USEFULNESS

100% answered “YES”

USER-FRIENDLY

100% answered “YES”

FINAL FEEDBACK



Funded by
European Union
Civil Protection



European Civil Protection

- **Suggestion: for the group work, if you divide the participants into groups, you need to designate a moderator and/or rapporteur. We don't know each other and is hard to get the conversation going.**

Thank you!!

Giovanni De Siervo

Project Director

**ProCULTHER - *Protecting Cultural Heritage from
the Consequences of Disasters***

Italian Presidency of the Council of Ministers -
Civil Protection Department

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00193 Rome (Italy)

Tel: +39 0668202171